

RESOLUTION 663*
INTERLINE BILLING

PSC-CSC(14)663

Expiry: Indefinite

Type: A

RESOLVED that:

1. Except as may be otherwise agreed between the Members concerned, interline revenue shall be billed in accordance with the IATA Revenue Accounting Manual as amended from time to time.

RESOLUTION 700
ACCEPTANCE AND CARRIAGE OF INCAPACITATED PASSENGERS

(Except Canada and USA)

△ PSC(23)700

Expiry: Indefinite

Type: B

WHEREAS incapacitated persons are increasingly given the possibility to travel by air, and the Members of IATA recognise the need to standardise the conditions for travel of such persons so as to facilitate their acceptance and handling and their carriage on interline journeys, it is

RESOLVED that, the following rules are adopted and shall be implemented in interline transactions involving IATA Members, and (except where otherwise specified in their tariffs or published regulations) also in their wholly online transactions wherever applicable.

Section 1 — Definitions, Categories and Acceptance

1.1 DEFINITIONS

1.1.1 Incapacitated Passengers

Incapacitated Passengers shall be defined as those with physical or mental disability; or with a medical condition, who require individual attention or assistance on enplaning/deplaning, during flight and during ground handling which is normally not extended to other passengers. This requirement will become apparent from special requests made by the passengers and/or their family or by a medical authority, or from obvious abnormal physical or mental conditions observed and reported by airline personnel or industry-associated persons (travel agents, etc.).

1.2 CATEGORIES

Irrespective of their physical or medical condition, incapacitated passengers are categorised into various groups. These are identified in airline messages by AIRIMP codes, such as:

- △ LEGL (Leg in cast) — for passengers with a left leg in a full cast, (only to be used in conjunction with SSR code MEDA).
- △ LEGR (Leg in cast) — for passengers with a right leg in a full cast, (only to be used in conjunction with SSR code MEDA).
- △ LEGB (Leg in cast) — for passengers with both legs in a full cast, (only to be used in conjunction with SSR code MEDA).

MEDA (Medical case) — company medical clearance may be required. Not to be used for incapacitated passengers who only require special assistance or handling, and who do not require a medical clearance.

OXYG (Oxygen) — for passengers travelling either seated or on a stretcher, needing oxygen during the flight (only to be used in conjunction with SSR Code MEDA).

- △ SP (Special needs passenger) — to be optionally entered after the passenger's name on the ticket.

STCR (Stretcher Passenger).

* This Resolution is binding upon all Members of the Passenger and Cargo Services Conferences. Amendments to this Resolution may be made by individual meetings of either the Passenger or Cargo Services Conference and action taken will be binding on the other Conference.

WCHR¹ (Wheelchair — R for Ramp) — passenger can ascend/descend steps and make own way to/from cabin seat but requires wheelchair for distance to/from aircraft, i.e. across ramp, fingerdock or to mobile lounge as applicable. When service animal is accompanying passenger, specify the type of animal in free text of SSR Item.

WCHS¹ (Wheelchair — S for Steps) — passenger cannot ascend/descend steps, but is able to make own way to/from cabin seat; requires wheelchair for distance to/from aircraft or mobile lounge and must be carried up/down steps. When service animal is accompanying passenger, specify the type of animal in free text of SSR Item.

WCHC¹ (Wheelchair — C for Cabin Seat) — passenger completely immobile; requires wheelchair to/from aircraft/mobile lounge and must be carried up/down steps and to/from cabin seat. When service animal is accompanying passenger, specify the type of animal in free text of SSR Item.

△ BLND (Blind Passenger) — specify if accompanied by seeing-eye dog or other service animal.

△ DEAF (Deaf Passenger) — specify if accompanied by hearing dog or other service animal.

1.3 ACCEPTANCE

1.3.1 General

Subject to the rules and conditions of this Resolution, Members shall participate in interline transactions concerning the carriage of incapacitated passengers. Members shall ensure that each interline Member participating in the transportation has specifically agreed to participate in the carriage of such Passenger.

1.3.2 Exceptions

Notwithstanding 1.3.1, Members:

1.3.2.1 may refuse to carry or continue to carry persons:

1.3.2.1(a) whose carriage because of their physical or medical conditions, on the basis of established facts, could pose a threat to the safety of other passengers and their property, the aircraft or the crew; and/or

1.3.2.1(b) who refuse to, or do not submit themselves to the specific conditions of carriage required by the Member(s)' regulations;

1.3.2.2 may refuse to engage in interline transactions for carriage, or to commence/continue interline transportation of incapacitated persons:

1.3.2.2(a) whose conduct, status, mental or physical condition is determined by the Member to be such as to render them incapable of assisting in their evacuation of the aircraft (e.g. persons travelling in a stretcher or incubator, persons with severe mobility impairment, persons with severe hearing and vision impairment) unless they are accompanied by an escort who will be responsible for them and their needs on enplaning and deplaning during flight, and during emergency evacuation,

1.3.2.2(b) who may be a source of infection and in the case of certain diseases, discomfort to other passengers, or

1.3.2.2(c) whose carriage, even with the implementation of special precautions, might cause unusual hazard or risk to themselves or to other persons and property, or

1.3.2.2(d) who cannot use the standard airline seat, either in a sitting nor reclining position, e.g. stretcher cases, for the class of service desired. If Carrying Member(s)' regulations permit, alternative arrangements may be made;

1.3.2.3 any differences of opinion among participating Members about the need or qualification of an escort must be resolved between the medical departments concerned.

1.3.3 Limitations

Members may not limit the numbers or types of incapacitated passengers on their flights, except where required for operational reasons or if applicable government safety regulations limit such numbers.

Section 2 — Medical Clearance

2.1 MEDICAL CLEARANCE NOT REQUIRED

No medical clearance or special forms are required for those incapacitated passengers who only require special assistance in the airport, or in embarking/disembarking.

2.2 MEDICAL CLEARANCE REQUIRED

A medical clearance by the medical department/advisor of the Member in contact with the passenger, shall be required:

2.2.1 Whenever the Member in contact with the passenger(s) (or person delegated by the Member) has received information that any passengers:

2.2.1(a) suffer from any disease which is believed by such Member or person to be actively contagious and communicable, or

2.2.1(b) who, because of certain diseases, or incapacitation may have or develop an unusual behavior or physical condition, which could have an adverse effect on the welfare and comfort of other passengers and/or crew members, or

2.2.1(c) can be considered to be a potential hazard to the safety of the flight or the punctuality thereof (including the possibility of a diversion of the flight and unscheduled landing), or

2.2.1(d) would require medical attention and/or special equipment to maintain their health during the flight, or

2.2.1(e) might have their medical condition aggravated during or because of the flight.

2.2.2 Such passengers shall be subject to prior clearance for air travel by the medical departments/advisors of all carrying Members, on the basis of information in respect of their physical and/or mental condition, obtained by the Member in contact with the passenger through its medical department/advisor directly or through a licensed physician familiar with the condition of the passenger. In order to obtain such clearance, medical information must be provided and transmitted when seats are requested on the flight of another Member. Additionally, when a Member receiving a request for travel has reasonable grounds for doubt about the passenger's incapacitation, such Member shall require medical information for clearance purposes.

2.2.3 Members can deny transportation to passengers needing medical clearance, unless they meet the requirements of the carrying Members.

¹Specify if passenger is travelling with own wheelchair and use one of the applicable codes, i.e. WCBF, WCMP or WCBW, or if a passenger is requesting a wheelchair on board, use code WCOB.

Section 3 — Flow of Information and Reservation Procedures

3.1 SUBMISSION OF INFORMATION

3.1.1 Information Sheet for Passengers Requiring Special Assistance (optional)

3.1.1.1 For each incapacitated passenger, the Information Sheet for Passengers Requiring Special Assistance as shown in Attachment 'A' hereto, or a similar form of handling advice (either printed on paper or displayed in an automated system) containing all information, in the same sequence, on the assistance required by the passenger, shall be completed by the selling office in contact with the passenger. A copy should be attached to the Passenger's ticket.

This procedure will not apply to passengers whose only disability is blindness or deafness.

3.1.1.2 Where clearance by the medical departments/advisors of all carrying Members is required Medical Information (MEDIF) or a similar form providing the same medical information on the passenger, and in the same sequence, shall be completed by the attending physician. The MEDIF shall then be returned to the designated office of the Member in contact with the passenger for onward transmission of data to the booking Member's reservation office, which in turn will transmit the data to each carrying Member's reservations office, in accordance with ATA/IATA Reservations Interline Message Procedures — Passenger (AIRIMP), for clearance with its medical department/advisor. The data in MEDIF shall not be divulged to unauthorised parties.

Note: Paragraphs 3.1.1.1 and 3.1.1.2 are under review by the Passenger & Baggage Services Committee.

3.1.2 Medical Information Form (MEDIF)

3.1.2.1 A completed MEDIF form as shown in Attachment "B" is required for each passenger:

3.1.2.1(a) for which fitness to travel is in doubt, as evidenced by a recent instability, disease, treatment, or operation or other conditions outlined in section 2.2, or

3.1.2.1(b) whose medical condition requires provision of special services, such as a stretcher, oxygen, and other medical assistance or the carriage of special medical equipment.

3.1.3 Frequent Traveller's Medical Card (FREMEC)

3.1.3.1 In order to facilitate air travel by regular passengers who are permanently or chronically incapacitated, any Member's medical department may provide a standard Frequent Traveller's Medical Card (FREMEC), as shown in Attachment 'C'. The provision of such cards is governed by the Issuing Member's terms and conditions.

3.1.3.2 Whenever presented by the holder within its validity, Members shall accept the card as medical clearance, subject to any limitation(s) stated thereon, and for identification of the holder's incapacitation. Whenever special assistance or handling is required, the Information Sheet for Passengers Requiring Special Assistance should be used for obtaining the detailed requirements.

3.1.3.3 The size and location of headings in the boxes, and print size/type, may be varied (but nothing else). Addition of translations is optional but, as this form will have to be understood in many countries at time of issuance and after completion, it shall include English text, except where internationally understood medical terms are used.

3.2 RESERVATION PROCEDURES

3.2.1 Action by Booking Member

3.2.1.1 Passengers Requiring a Medical Clearance

Where clearance by the medical departments/advisors of all carrying Members is required under 2.2 or 3.1.1, "MEDA" shall be inserted in the SSR field of the PNR and the passenger advised that the MEDIF, or a similar form providing the same medical information on the passenger, shall be completed by the attending physician. The completed MEDIF form shall be returned to the originating carrier. The required data from the document shall then be transmitted by the originating carrier to each carrying Member's reservations office in accordance with ATA/IATA Reservations Interline Message Procedures-Passenger (AIRIMP) for clearance with its medical department/advisor. The MEDIF data shall not be given to unauthorised parties.

3.2.1.2 Passengers Not Requiring a Medical Clearance

Whenever making reservations for incapacitated passengers not requiring a medical clearance (including FREMEC Cardholders) (and escorts when required), requesting special arrangements and/or handling to be made, the following information shall be obtained and recorded in the reservations record (PNR):

- NATURE OF INCAPACITATION (*briefly explain*)
- SPECIAL ASSISTANCE REQUIRED (*specify*)

At origin point.

At connecting point(s).

At final destination.

Onboard, e.g. special seating, onboard wheelchair, leg-rest. etc.

- APPLICABLE CODE, E.G. WCHR, WCHS, WCHC¹, WCOB, WCBW, WCBD, WCMP, DEAF, BLND, etc.

This information shall be transmitted by the booking Member to the reservations office(s) of the carrying Member(s) in accordance with AIRIMP.

3.2.2 Action by Receiving Reservations Offices

The reservations department receiving such a request for special assistance or handling, shall notify the booking Member if the passenger is acceptable or not and (where necessary) under what conditions.

The carrying Member may ask the booking Member for additional information before giving a final reply to the request.

¹When WCHC is used, an explanation of the extent of the immobility should be included in the OTHS element.

Section 4 — Feedback, Finalising Action and Ticketing

4.1 FEEDBACK AND FINALISING ACTION

4.1.1 The booking Member's reservations office is responsible for co-ordinating the replies obtained from all carrying Members, and for finalising the entire transaction.

4.1.2 If the passenger accepts all of the conditions and charges, the booking Member shall finalise the transaction with the office in contact with the passenger.

4.1.3 If the passenger does not accept, or if any modifications are required to existing arrangements, the booking Member shall be responsible for appropriate action.

4.2 TICKETING

4.2.1 In order to ensure that Members' ticketing and ground handling staff are alerted at all stages to the special procedures and arrangements made for the passenger, Members may use the special purpose code (SP) to follow the passenger's name in the "Name of Passenger" box of the ticket or other document.

4.2.2 Charges to be collected by the ticketing Member for services (carrier provided or not) such as oxygen, ambulance, other special equipment, etc. shall be collected on a Miscellaneous Charges Order (MCO), providing a separate exchange coupon for each service/honouring party. Any such MCO shall be issued in connection with the ticket. Reference to the MCO shall be entered in the "Restrictions/Endorsements" box of the relevant flight coupon(s).

4.2.3 Incapacitated passengers' escorts shall always be ticketed separately.

Section 5 — Handling on the Ground and In Flight

5.1 EQUIPMENT

When any of the following equipment or service is provided by Members or their handling agents:

- wheelchairs,
- oxygen,
- stretchers,
- lifting services,
- devices for supporting limbs, etc.,
- any other specialised equipment to support incapacitated passengers;

such equipment or service will be provided in accordance with the providing or carrying Member's policies, the respective government regulations, and applicable rates and charges provided for in the Member's tariffs/regulations.

5.2 PROCEDURES

5.2.1 Verification of Incapacitated Passengers at Time of Check-in

At time of check-in, carrying Members may be alerted by the special purpose code (SP) on the passenger ticket and shall verify that all local provisions required for the assistance and carriage of the incapacitated passenger have been made available.

When it is discovered at check-in that incapacitated passengers have not met the requirements of this Resolution, Members shall endeavour to make arrangements to fulfill them without delaying the flight. When time and circumstances do not permit this to be done, the passengers may be permitted to travel if in the opinion of the passenger and the Member, the passenger is able to adequately care for himself/herself during the flight.

5.2.2 Action Upon Refusal or Removal of Incapacitated Passengers

Whenever an incapacitated passenger is denied transportation at point of origin or at a connecting point, the Member (or any person delegated by it) taking the decision to refuse or remove such passenger shall be responsible for immediately notifying all downline transfer stations and destination station shown on the passenger's ticket, and the originating Member if known, stating the reason for such refusal/removal and full details of any consequent action taken or to be taken.

5.2.3 Availability of Wheelchairs and/or Other Assistive Devices

5.2.3.1 Wheelchairs

5.2.3.1(a) Members shall endeavour to make available at all stations, wheelchairs for boarding/disembarking purposes and within airport facilities, before departure, during intermediate stops and on arrival. Members shall endeavour not to restrict the movement of incapacitated passengers within the airport.

5.2.3.1(b) Passengers travelling with their own folding wheelchair or assistive device may request it to be carried in the passenger cabin where storage facilities are available. Such requests will be handled on a "first come first served" basis. Where such facilities do not exist, the wheelchair or assistive device will be loaded in the baggage hold where it is easily accessible for timely return to the Passenger.

5.2.3.1(c) Passengers who intend to check-in their own wheelchair shall be given the option of using a station/airport wheelchair. If the passengers prefer to use their own wheelchair within the airport, they should be permitted to use it up to the aircraft door.

5.2.3.2 Other Assistive Devices

To board/disembark immobile incapacitated passengers not travelling on stretchers, Members shall endeavour to have available narrow wheelchair-type devices, without armrests, that can be moved about in the passenger cabin.

Members shall endeavour to have available onboard a special wheeled chair capable of carrying a handicapped passenger to enable them to use lavatory facilities, or as a boarding/disembarkation vehicle where these are not available.

5.2.3.3 Stretchers

Members shall endeavour to make stretchers and associated equipment, e.g. blankets, pillows, sheets, nursing materials and privacy curtains, available for passengers who cannot use the standard airline seat in a sitting or reclining position for the class of service desired.

5.2.4 Boarding, Seating and Briefing Incapacitated Passengers

5.2.4.1 Boarding

The presence of all categories of incapacitated passengers, their escorts and any special arrangements made for them while on board, shall always be referred to the captain/senior cabin crew member.

Incapacitated passengers and their escorts shall normally be offered pre-boarding facilities.

If passengers for any reason have to be offloaded, the highest possible priority for transportation should be given to incapacitated passengers, and to their escorts.

5.2.4.2 Seating

Incapacitated passengers shall not normally be restricted to any particular cabin or seating areas. However, government or carrier safety regulations concerning seating shall be observed.

5.2.4.3 Briefing

Before take off, certain types of incapacitated passengers and their escorts may be individually briefed on emergency procedures, cabin layout and specialised equipment supplied by the Member. The responsibility for such special briefing rests with each carrying Member's cabin attendants. Blind passengers may be briefed verbally, and such briefing may be backed up by Braille brochures.

5.2.5 Loading of Incapacitated Passenger's Special Equipment

Special equipment required by incapacitated passengers in connection with their trip, if not carried in the passenger cabin, shall be loaded in the baggage holds where it is easily accessible for timely return to the passenger. Any such item must be properly identified and tagged, must always travel with the passenger, and shall be loaded in such a way as to be readily and immediately available at transfer and destination points (see also Resolution 745b).

In addition to the AIRIMP codes and definitions of wheelchair passengers (WCHR, WCHS and WCHC) the following AIRIMP wheelchair equipment codes and definitions shall be used:

WCBD (Dry cell battery) — to be transported by a passenger which may require advance notification/preparation/(dis)assembly. Weight and dimensions may be specified. Wheelchair and battery must be claimed and rechecked at each interline transfer point.

WCBW (Wet cell battery) — to be transported by a passenger which may require advance notification/preparation/(dis)assembly. Weight and dimensions may be specified. Wheelchair and battery must be claimed and rechecked at each interline transfer point.

WCMP (Manual power) — to be transported by a passenger. Weight and dimensions may be specified.

It is recommended that when loading wheelchairs in aircraft holds or containers, Members utilise stowage receptacles such as polyethylene bags or cardboard cartons. This will help to prevent loss of detachable parts or damage to the wheelchair or other baggage loaded with it.

5.2.6 Transit stations

Incapacitated passengers requiring special assistance or protection from disturbance, and their escorts, shall normally be permitted to stay on board during transit stops, subject to the observance of applicable safety rules.

5.2.7 Disembarkation at Point of Transfer or Destination

Where requested, the Members shall make arrangements for assisting incapacitated passengers in matters relating to in inbound governmental clearance and baggage delivery.

Wheelchairs and other assistive devices checked in shall, within the shortest possible time, be delivered as close as possible to the door of the aircraft. However, the passenger may, at his option, use a station/airport wheelchair.

5.2.8 Downline Notice

The Member checking in the incapacitated passenger (or any person delegated by such Member) shall be responsible for advising its ground staff at transit stations and at the airport of disembarkation about the presence of incapacitated passengers and the location of wheelchairs and assistive devices on board and about the need to arrange for special assistance.

5.2.9 Responsibility of Members at Transfer Points

5.2.9.1 when an interline connection is involved, the Delivering Member will have completed its responsibility for handling/assisting the incapacitated passenger when such passenger has been transferred to and accepted by the Receiving Member;

5.2.9.2 in the event of the Receiving Member being unable to provide any previously confirmed services, such Member shall make whatever arrangements are necessary for the care and welfare of the passenger;

5.2.9.3 in the event of a schedule irregularity causing the delivering Member's flight to miss the connection of the receiving Member, it shall be the responsibility of the delivering Member to make whatever arrangements are necessary for the care and welfare of the passenger;

5.2.9.4 in the event of a schedule irregularity causing the receiving Member's flight either to be cancelled or not to operate on schedule, the original receiving Member shall be responsible to make whatever arrangements are necessary for the care and welfare of the passenger.

5.2.10 Handling Information

When transmitting handling information in the Information Sheet for passengers requiring special assistance other than in normal reservations messages, use the Reference Codes on the form. Answer all items, including those not applicable.

Example:

CPHKPSK
.FRAKPLH 070900
A PSGR WUERDEMANN/AG/MR
B LH243Y/07NOV/FRA CPH HK
SK157Y/07NOV/CPH OSL HK
C PARAPLEGIC
D NIL



E NIL

F WCHC NEEDS CHAIR ON ARVL OSL

G NIL

H NIL

K NIL

L NIL

Section 6 — Other Aspects

In the handling of incapacitated passengers, it is recommended that Members also be guided by the provisions of the following Recommended Practices:

1700a, 1700c, 1700d and 1700e.



RESOLUTION 700
Attachment 'A'

To be completed by SALES OFFICE/AGENT		INFORMATION SHEET FOR PASSENGERS REQUIRING SPECIAL ASSISTANCE				
Answer ALL questions — put a cross (x) in "YES" or "NO" boxes. Use BLOCK LETTERS or TYPEWRITER when completing this form.						
A	NAME/INITIALS/TITLE:					
B	PROPOSED ITINERARY (airline(s), flight number(s), class(es), date(s), segments(s), reservation status of continuous air journey).	Transfer from one flight to another often requires LONGER connecting time.				
C	NATURE OF INCAPACITATION:					
D	IS STRETCHER NEEDED ON BOARD? (all stretcher cases MUST be escorted).	No <input type="checkbox"/>	Yes <input type="checkbox"/>	Request rate if unknown.		
E	INTENDED ESCORT (name, sex, age, professional qualification, segments if different from passenger). If untrained, state "TRAVEL COMPANION".	For blind and/or deaf, state if escorted by trained dog.				
F	WHEELCHAIR NEEDED? No <input type="checkbox"/> Yes <input type="checkbox"/> Categories are: WCHR WCHS WCHC Wheelchair category: _____	OWN wheelchair No <input type="checkbox"/> Yes <input type="checkbox"/>	Collapsible No <input type="checkbox"/> Yes <input type="checkbox"/>	Power driven? No <input type="checkbox"/> Yes <input type="checkbox"/>	Battery type (spillable?) No <input type="checkbox"/> Yes <input type="checkbox"/>	Wheelchairs with spillable batteries are "dangerous goods" and are permitted on passenger aircraft only under certain conditions, which can be obtained from the airline(s). In addition, certain countries may impose specific restrictions.
G	AMBULANCE NEEDED? No <input type="checkbox"/> Yes <input type="checkbox"/>	To be arranged by AIRLINE No <input type="checkbox"/> Yes <input type="checkbox"/>	Specify ambulance company contact: _____	Specify destination address: _____	Request rate(s) if unknown.	
H	OTHER GROUND ARRANGEMENTS NEEDED 1 Arrangements for delivery at airport of DEPARTURE 2 Arrangements for assistance at CONNECTING POINTS 3 Arrangements for meeting at airport of ARRIVAL 4 Other requirements or relevant information	No <input type="checkbox"/> Yes <input type="checkbox"/>	If yes, SPECIFY below and indicate for each item: (a) the ARRANGING airline or other organisation, (b) at whose EXPENSE, and (c) CONTACT addresses/telephone numbers where appropriate, or whenever specific persons are designated to meet/assist the passenger.			
K	SPECIAL IN-FLIGHT ARRANGEMENTS NEEDED, such as: special meals, special seating, leg-rest, extra seat(s), special equipment, etc.	No <input type="checkbox"/> Yes <input type="checkbox"/>	If yes, DESCRIBE and indicate for each item: (a) SEGMENT(s) on which required, (b) airline-ARRANGED or arranging third party, and (c) at whose expense. Provision of SPECIAL EQUIPMENT, such as oxygen, etc. always requires completion of the MEDIF.			
L	DOES PASSENGER HOLD A "FREQUENT TRAVELLER'S MEDICAL CARD (FREMEC)" VALID FOR THIS TRIP?	No <input type="checkbox"/> Yes <input type="checkbox"/>	If yes, add below FREMEC data to your reservation requests. If no (or if additional data needed by carrying airline(s)), have physician in attendance complete the MEDIF.			
	FREMEC / _____ (FREMEC number)	_____ (Issued by)	_____ (Valid until)	_____ (Sex)	_____ (Age)	
	_____ (Incapacitation continued)	_____ (Limitations)				



RESOLUTION 700 Attachment 'B'

(Text may be modified by the airline to comply with local law)

M E D I C A L I N F O R M A T I O N S H E E T — (M E D I F)		(for official use only)
To be completed by ATTENDING PHYSICIAN	<p>This form is intended to provide CONFIDENTIAL information to enable the airlines' MEDICAL Departments to assess the fitness of the passenger to travel. If the passenger is acceptable, this information will permit the issuance of the necessary directives designed to provide for the passenger's welfare and comfort.</p> <p>The PHYSICIAN ATTENDING the incapacitated passenger is requested to ANSWER ALL QUESTIONS. Enter a cross "x" in the appropriate "yes" or "no" boxes, and/or give precise concise answers).</p> <p>COMPLETING OF THE FORM IN BLOCK LETTERS OR BY TYPEWRITER WILL BE APPRECIATED.</p>	
		- The form must be returned to: (Carrier's Designated Office)
Airlines' Ref. Code MEDA01	PATIENT'S NAME, INITIAL(S), SEX, AGE:	
MEDA02	ATTENDING PHYSICIAN - Name & Address	
	- Telephone Contact	Business: _____ Home: _____
MEDA03	MEDICAL DATA: - DIAGNOSIS in details (including vital signs) - Day/month/year of first symptoms:	
	Date of operation	Date of diagnosis
MEDA04	- PROGNOSIS for the flight(s):	
MEDA05	- Contagious AND communicable disease?	No <input type="checkbox"/> Yes <input type="checkbox"/> Specify: _____
MEDA06	- Would the physical and/or mental condition of the patient be likely to cause distress or discomfort to other passengers?	No <input type="checkbox"/> Yes <input type="checkbox"/> Specify: _____
MEDA07	- Can patient use normal aircraft seat with seatback placed in the UPRIGHT position when so required?	Yes <input type="checkbox"/> No <input type="checkbox"/>
MEDA08	- Can patient take care of his own needs on board UNASSISTED* (including meals, visit to toilet, etc.)?	Yes <input type="checkbox"/> No <input type="checkbox"/> If not, type of help needed: _____
MEDA09	- If to be ESCORTED, is the arrangement satisfactory to you?	Yes <input type="checkbox"/> No <input type="checkbox"/> If not, type of escort proposed by YOU: _____
MEDA10	- Does patient need OXYGEN** equipment in flight? (If yes, state rate of flow)	No <input type="checkbox"/> Yes <input type="checkbox"/> <input type="checkbox"/> No <input type="checkbox"/> Yes <input type="checkbox"/> Litres per Minute Continuous?
MEDA11	- Does patient need any MEDICATION*, other than self-administered, and/or the use of special apparatus such as respirator, incubator, etc.**?	(a) on the GROUND while at the airport(s): No <input type="checkbox"/> Yes <input type="checkbox"/> Specify: _____
MEDA12		(b) on board of the AIRCRAFT: No <input type="checkbox"/> Yes <input type="checkbox"/> Specify: _____
MEDA13	- Does patient need HOSPITALISATION? (If yes, indicate arrangements made or, if none were made, indicate "NO ACTION TAKEN")	(a) during long layover or nightstop at CONNECTING POINTS en route: No <input type="checkbox"/> Yes <input type="checkbox"/> Action: _____
MEDA14		(b) upon arrival at DESTINATION: No <input type="checkbox"/> Yes <input type="checkbox"/> Action: _____
MEDA15	- Other remarks or information in the interest of your patient's smooth and comfortable transportation:	None <input type="checkbox"/> Specify if any**: _____
MEDA16	- Other arrangements made by the attending physician:	
NOTE(*): Cabin attendants are NOT authorized to give special assistance (e.g. lifting) to particular passengers, to the detriment of their service to other passengers. Additionally, they are trained only in FIRST AID and are NOT PERMITTED to administer any injection, or to give medication.		IMPORTANT: FEES, IF ANY, RELEVANT TO THE PROVISION OF THE ABOVE INFORMATION AND FOR CARRIER-PROVIDED SPECIAL EQUIPMENT(**) ARE TO BE PAID BY THE PASSENGER CONCERNED.
Date:	Place:	Attending Physician's Signature:
PASSENGER'S DECLARATION "I HEREBY AUTHORIZE (Name of nominated physician)		
to provide the airlines with the information required by those airlines' medical departments for the purpose of determining my fitness for carriage by air and in consideration thereof I hereby relieve that physician of his/her professional duty of confidentiality in respect of such information, and agree to meet such physician's fees in connection therewith.		
I take note that, if accepted for carriage, my journey will be subject to the general conditions of carriage/tariffs of the carrier concerned and that the carrier does not assume any special liability exceeding those conditions/tariffs.		
I agree to reimburse the carrier upon demand for any special expenditures or costs in connection with my carriage."		
(Where needed, to be read by/to the passenger, dated and signed by him/her or on his/her behalf.)		
Place:	Date:	Passenger's Signature:

RESOLUTION 700
Attachment 'C'

Minimum 85 × 125 mm (3.35 × 4.92 inches)
Maximum 95 × 145 mm (3.75 × 5.91 inches)

SIZE:

plasticised card — front and back — foldable (optional), or
in multilingual booklet form (optional).

FORMAT:

FREQUENT TRAVELLER'S MEDICAL CARD (FREMEC)

Honouring instructions. The data contained in the shaded fields **MUST** always be transmitted with any reservation request. Journeys requested but not authorized by this Card require completion of the Information Sheet for Passengers Requiring Special Assistance.

FREMEC Number: Issued by: Valid until:

(Airline's Code Number) (Serial Number) (Airline's Medical Dept's Telex Code) (day/month/year)

The holder of this Card.

(Surname) (Initial) (Title) (Sex) (Age)

(Permanent Address) (Phone)

has the following permanent/chronic incapacitation

The holder is authorised by the Medical Department issuing this Card, to travel by air within the validity of this Card, subject to: (a) the Conditions stated on the reverse, (b) no worsening of the Holder's present health conditions, and (c) full observance of all carrier rules, regulations and instructions, and with the following LIMITATIONS:

(Insert limitations, including any permanent dietary requirements)

(2)

CONDITIONS OF ISSUE

1. Cardholders are required to REPORT ALL CHANGES in their present handicap or incapacitation, and/or the deterioration in their physical or medical condition, to the airline representative or agent with whom they are in contact.
2. Subject to all terms and conditions stated on this Card, the authorisation for air travel is valid only up to the date stated on the front.
3. This Card is not transferable and must be produced, together with proof of the cardholder's identity, on every occasion whenever airline reservations are made for the cardholder, at time of ticket issuance, and when so requested by the airlines or their agents or representatives.
4. Cardholders are reminded that arrangements for travel should be made as much in advance as possible. They should also allow sufficient time for check-in formalities.

Date and Place of Issue

Passenger's Signature

(Legal guardian or Passenger's witness may sign if passenger is physically unable to do so).