NATIONAL AVIATION UNIVERSITY

Educational and Research Institute of Humanities Foreign Languages for Specific Purposes Department

ACREED	APPROVED	
AGREED Director of the Educational and Research Institute of Computer	Vice-Rector for Academiand Educative Activity	
Information Technologies	T. Ivanova	
O. Yudin «»2017	«»2017	



Quality Management System

COURSE TRAINING PROGRAM

on

"BUSINESS FOREIGN LANGUAGE"

Field of study: 12 «Information Technologies» Speciality: 123 «Computer Engineering»

Specialization: «Computer Systems and Networks»

Year of Study -1^{st} Semester -1^{st} , 2^{nd}

Practicals -68 Graded Test -1^{st} semester Self-study -52 Examination -2^{nd} semester

Total (hours/ECTS credits - 120/4

Index ECM-4-123/16-1.1



Registered copy

Quality Management System Course Training Program on

"Business Foreign Language"

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"Com	The Course Training Program on "Business Foreign La Master Extended Curriculum № ECM - 4 - 123 / 16 apputer Engineering" and Specialization "Computer Systems for this Subject Index CM 4 122/16 1.1 approximately	for Speciality 123 ems and Networks",
Зупас ''	ous for this Subject, Index CM-4-123/16-1.1, appro-	s.
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	Level of document – 3b	



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1. INTRODUCTION

The Course Training Program of the discipline is developed on the basis of the Syllabus on "Business Foreign Language" and "Methodical instructions for the development and execution of syllabus and course training program of the discipline", put in action by the order of 16.06.2015. N937 / pp.

The rating assessment system (RAS) is an integral part of Course Training Program and provides for measuring the quality of all types of classroom and self-study work done by students as well as the level of their knowledge and skills by assessing them in values during current, module and semester test with further transfer of these values into the national scale and the ECTS scale.

The rating assessment system (RAS) envisages the use of the following grades: the current module grade, the module test grade, the total module grade, the semester module grade, the examination grade and the total semester grade.

2. SUBJECT CONTENT

2.1. Training schedule of the subject

No	No Topic		Academic Hours				
145	Topic		Practicals	Self-Study			
1	2	3	4	5			
	1 st Semester						
	Module №1 "Fundamentals of B	usiness A	Activity''				
1.1.	The Company Where You Work	3	2	1			
1.2.	Types of Organizational Structures	3	2	1			
1.3.	A list of Staff Positions in an Organization	4	2	2			
1.4.	Personnel's Functions	4	2	2			
1.5.	Personnel's Management	3	2	1			
1.6.	Types of Business Activity	3	2	1			
1.7.	Basics of Successful Business	4	2	2			
1.8.	Basics of Management	3	2	1			
1.9.	Management of Foreign Economic Activity	4	2	2			
1.10.	Financial Activity	3	2	1			
1.11.	Financial Operations	4	2	2			
1.12.	Basics of Marketing	3	2	1			
1.13.	Advertisement	4	2	2			
1.14.	1.14. Cross-Cultural Differences in Business		2	2			
1.15.	Business Etiquette	4	2	2			
1.16.	Famous Brands	4	2	2			
1.17.	Module Test №1	3	2	1			
	Total for Module №1	60	34	26			
	Total for the 1 st Semester	60	34	26			
	2 nd Semester						
	Module №2 "Business Communication and Documentation"						
2.1.	Business Writing: CVs	3	2	1			
2.2.	Business Writing: Cover Letters	3	2	1			
2.3.	Applying for a Job	4	2	2			
2.4.	Job Interviews	4	2	2			
2.5.	Principles of a Successful Job Interview	3	2	1			



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2.6.	Business Meetings and Communications	3	2	1
2.7.	Making Appointments	4	2	2
2.8.	Video Conferencing	3	2	1
2.9.	Negotiations	4	2	2
2.10.	Telephoning	3	2	1
2.11.	Giving a Successful Presentation	4	2	2
2.12.	Contracts	3	2	1
2.13.	Agreements	4	2	2
2.14.	Preparing an agreement	4	2	2
2.15.	Business Correspondence	4	2	2
2.16.	Rules of Writing Business Letters	4	2	2
2.17.	Module Test №2	3	2	1
	Total for Module №2	60	34	26
	Total for the 2nd Semester	60	34	26
	Total for the Subject	120	68	52

3. BASIC CONCEPTS OF GUIDANCE ON THE SUBJECT

3.1. List of references

Basic literature

- 3.1.1. O. Akmaldinova, N. Balatska, O. Bondaruk, O. Kopitsya. Business English. Course book. K., 2009. 64 pages.
 - 3.1.2. O. Pysmenna. English for office. Course book. K., 2004. 224 pages.
 - 3.1.3. O. Pysmenna. English for Job Seekers. Course book. K., 2003. 80 pages.

Additional literature

- 3.1.4. D. Cotton, S. Robbins. Business class. London: Longman, 1996. 184 pages.
- 3.1.5. Акмалдінова О.М., Вакуленко Т.О. Англійська мова. Fundamentals of Management. К., 2003. 136 pages.
- 3.1.6. O. Akvaldinova, L. Budko, L. Starovoitova. Business English for Aviation Managers. Course book. K., 2001. 176 pages.
 - 3.1.7. N. Samuelian. English for Banking. Moscow, 1997.– 246 pages.
 - 3.1.8. D. Cotton, D. Falvey. Market leader.—Madrid: Longman, 2005. 176 pages.
 - 3.1.9. Dictionary of Contemporary English. UK: Longman, 2003. 1949 pages.
 - 3.1.10. J. Comfort, Nick Brieger. Marketing. London: Longman, 1999. 185 pages.
 - 3.1.11. M. R. Sneyd. Accounting. London: Longman, 1994. 118 pages.
 - 3.1.12. S. Robbinson. First Insight into Business. London: Longman, 2000. 175 pages.
 - 3.1.13. Mackenzie Ian. Financial English. Boston: Heinle, 2002. 159 pages.

3.2. List of basic guidance materials for the subject

No	Name	Code topics for	Number		
		thematic plan			
1.	Slides, posters	1.3, 1.4, 2.1,	7 items		
		2.2,			
		2.5, 2.7, 2.9			
2.	Guidelines for working in a	1.2, 1.5, 2.4,	2 items with their electronic		
	language laboratory	2.8	versions		
3.	Methodological guide and	1.1-1.3, 2.1,	2 items with their electronic		
	computer tests	2.2	versions		



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4. RATING SYSTEM OF KNOWLEDGE AND SKILLS ASSESSMENT

4.1. Grading of different kinds of academic activities performed by a student

Table 4.1

1 able 4.1					
Material to Study	Kind of Acad	Kind of Academic Activities Max. Grade			
	Knowledge o	f Terminology	6		
Basic Material	Reading and	Translation Skills	6		
	Dialogical Sp	eaking Skills	5		
	Listening Ski	lls	5		
Material for	Reading and	Reading and Translation Skills 6			
Supplementary Reading	Dialogical Speaking Skills 5		Max. Grade		
	Listening Skills 5		5	Grade	
	Writing a CV	Writing a CV 6			
Business	Writing a Co	Writing a Cover Letter 5			
Documentation	Presentation	Presentation Skills			
	Writing a Bu	Writing a Business Letter 5			
For carrying out points					
Module Test 28					
Total for modu					
Semester Examination (Graded Test)				12	
	Total Sem	ester Grade		100	

4.2. The executed kind of academic work within the given module is set off to the student, if he got a positive Grade on the national scale (Table 4.2).

Table 4.2

Correspondence between the Grades and the National Scale

	Grades					
	Module	Listening	Monological	Speaking	Reading	Knowledge
National	Test	skills	speaking	skills	and	of
Scale			skills		translation	terminology
Excellent	26-28	5	5	5	6	6
Good	21-25	4	4	4	5	5
Satisfactory	17-20	3	3	3	4	4
Bad	Under 17	Under 3	Under 3	Under 3	Under 4	Under 4

- 4.3. The grades a student has been given for the different kinds of academic work are summed up and the result constituting a Current Module Grade is entered into the Module Grade Register.
- 4.4. The Current Module Grade and the Module Test Grade together make up a Total Module Grade whose correspondence to the National Scale is shown in Table 4.3.



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Table 4.3

Correspondence between the Total Module Grades and the National Scale

National Scale	Module №1-2
Excellent	79-88
Good	66-78
Satisfactory	53-65
Bad	under 53

4.5. The Total Semester Module Grade is determined in values and in national scale grades as the sum of the Total Module Grades obtained after studying the material of all the modules within a semester.

Table 4.4 Table 4.5

Grades and the National Scale

Correspondence between the Semester Module Correspondence between the Graded Test Grades and the National Scale

Semester Grades	National Scale
79-88	excellent
66-78	good
53-65	satisfactory
under 53	bad

Grad		
Graded Test	Examination	National Scale
Grades	Grades	
12	11-12	excellent
10	9-10	good
8	7-8	satisfactory
-	Under 7	bad

4.6. The Semester Module Grade and the Examination Grade together make up a Total Semester Grade whose correspondence to the National Scale and the ECTS Scale is shown in Table 4.6.

Table 4.6 Correspondence of the Total Semester Grades to the National Scale and the ECTS System

	=		-	
Total	National Scale	ECTS System		
Semester Grades		ECTS Grade	Explanation	
00 100	Excellent	A	Excellent	
90-100	Executiv		(excellent performance with insignificant shortcomings)	
			Very Good	
82 - 89		В	(performance above the average standard with few	
	Good		mistakes)	
			Good	
75 - 81		C	(good performance altogether with a certain number of	
			significant mistakes)	
67 – 74	(7. 74		Satisfactory	
67 - 74	Catisfactory	D	(performance meets the average standards)	
60 66	Satisfactory		Sufficient	
60 – 66		E	(performance meets the minimal criteria)	
25 50		FX F	Bad	
35 – 59	Bad		(bad performance; a second testing is required)	
1 – 34			Bad	
1 - 34			(very bad performance; a student shall retake the course)	



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- 4.7. The Total Semester Grade is entered into the Examination Register and into a student's record book in values, National Scale grades, and ECTS Scale grades.
- 4.8. The Total Semester Grade is entered into a student's record book, for example: 92/Ex/A, 87/Good/B, 79/Good/C, 68/Sat/D, 65/Sat./E, etc.
- 4.9. The total grade in a discipline taught during a few semesters is determined as the average of the total semester grades in values (for this discipline for the first and second semesters) with its further transfer into the national scale and the ECTS scale. The total grade in a discipline is entered into the Appendix to the diploma.



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 $(\Phi \ 03.02 - 01)$

АРКУШ ПОШИРЕННЯ ДОКУМЕНТА

M K 3 III HOIIIM EIIIM AOK 3 MEITA						
№ прим.	Куди передано (підрозділ)	Дата видачі	П.І.Б. отримувача	Підпис отримувача	Примітки	

 $(\Phi \ 03.02 - 02)$

АРКУШ ОЗНАЙОМЛЕННЯ З ДОКУМЕНТОМ

и ку и оэнчномиении эдоку ментом							
№	Прізвище ім'я по-батькові	Підпис ознайомленої	Дата ознайом-	Примітки			
пор.	призвище вы и по остажови	особи	лення	примики			



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(Ф 03.02 – 04) **АРКУШ РЕЄСТРАНІЇ РЕВІЗІЇ**

AI K) III I ECCTI AGII I EDISII							
№ пор.	Прізвище ім'я по-батькові	Дата ревізії	Підпис	Висновок щодо адекватності			

 $(\Phi \ 03.02 - 03)$

АРКУШ ОБЛІКУ ЗМІН

№ зміни	№ листа (сторінки)				Підпис особи,	Дата	Дата
	Зміненого	Заміненого	Нового	Анульо- ваного	яка внесла	внесення зміни	введення зміни

 $(\Phi \ 03.02 - 32)$

УЗГОДЖЕННЯ ЗМІН

	Підпис	Ініціали, прізвище	Посада	Дата
Розробник				
Узгоджено				
Узгоджено				
Узгоджено				