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# QUALIFICATION PAPER

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FOR THE DEGREE OF «BACHELOR»

SPECIALITY 173 'AVIONICS'

Theme: 'Assessment of Flight Quality Degradation

Due to Avionics Failures'

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# МІНІСТЕРСТВО ОСВІТИ І НАУКИ УКРАЇНИ НАЦІОНАЛЬНИЙ АВІАЦІЙНИЙ УНІВЕРСИТЕТ ФАКУЛЬТЕТ АЕРОНАВІГАЦІЇ, ЕЛЕКТРОНІКИ ТА ТЕЛЕКОМУНІКАЦІЙ КАФЕДРА АВІОНІКИ

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# КВАЛІФІКАЦІЙНА РОБОТА

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## **ABBREVIATION**

AFCS - Automatic Flight Control Systems
AMT - Aviation Maintenance Technician
ASN - Aviation Safety Network
ATC - Air Traffic Control
CRM - Crew Resource Management
EASA - European Union Aviation Safety Agency
FMEA - Failure Modes and Effects Analysis
FMS - Flight Management System
GPS - Global Positioning System
HIRF - High-Intensity Radiated Fields
<b>HUD</b> - Head-Up Display
ICAO - International Civil Aviation Organization
INS - Inertial Navigation System
ITCZ - Intertropical Convergence Zone
NTSB - National Transportation Safety Board
OSHA - Occupational Safety and Health Administration
OSHA - Occupational Safety and Health Administration
OSHA - Occupational Safety and Health Administration STPA - System Theoretic Process Analysis

#### INTRODUCTION

#### 1.1. Actuality of theme.

Avionics systems are the backbone of modern aircraft, encompassing a wide array of electronic systems used for communication, navigation, monitoring, and managing multiple on-board systems. The failure of any component within the avionics suite can significantly compromise flight safety. For instance, the loss of navigation systems such as GPS or inertial navigation systems (INS) can lead to spatial disorientation, particularly in poor visibility conditions. Similarly, failures in communication systems can hinder the pilot's ability to communicate with air traffic control, increasing the risk of mid-air collisions or miscommunication during critical flight phases such as takeoff and landing.

Moreover, the degradation of automatic flight control systems (AFCS), which includes autopilot and flight director systems, can place an enormous workload on the flight crew. This not only increases the likelihood of human error but also affects the pilot's ability to handle other concurrent failures or emergencies. Therefore, assessing the impact of avionics failures on flight quality is paramount to ensuring that contingency procedures and redundancy mechanisms are robust enough to mitigate these risks.

From an operational standpoint, the reliability of avionics systems directly influences the efficiency and smoothness of flight operations. Avionics failures can lead to delays, diversions, and cancellations, which have substantial financial implications for airlines. For example, a malfunction in the aircraft's flight management system (FMS) can disrupt flight planning and fuel management, potentially resulting in inefficient flight paths and increased fuel consumption.

Furthermore, avionics failures can necessitate unscheduled maintenance and repairs, leading to extended aircraft ground time and disruption of airline schedules. In this context, understanding and assessing how these failures impact flight quality helps in the development of predictive maintenance strategies and the optimization of maintenance schedules. This, in turn, can reduce operational costs and enhance the overall efficiency of airline operations.

The continuous advancement in avionics technology presents both opportunities and challenges in maintaining flight quality. Modern aircraft are equipped with increasingly

sophisticated systems that offer enhanced functionality and improved safety features. However, with this complexity comes an increased risk of system failures and the need for comprehensive failure assessment methodologies.

Assessing the deterioration of flight quality in the event of avionics failures aids in the iterative process of technological improvement. By analyzing failure modes and their impact on flight performance, engineers and designers can identify vulnerabilities and enhance system robustness. This also feeds into the certification process for new avionics systems, ensuring they meet stringent safety and performance standards before being deployed in commercial aviation.

#### 1.2. The purpose and objectives of the research.

The purpose of the work is to analyze and understand the impact of avionics failures on flight quality, focusing on safety, operational efficiency, and technological advancement. Additionally, this study will incorporate an examination of human factors in the context of avionics failures, evaluating how pilot performance and decision-making are affected under these conditions. By assessing how different avionics failures impact aircraft performance, pilot workload, and human error potential.

The object of the research - the assessment of the deterioration of flight quality in the event of avionics failures. This encompasses analyzing the impact on flight safety, operational efficiency, technological advancement, and human factors, particularly how these failures affect pilot performance and decision-making.

The subject of the research - the specific ways in which avionics failures affect flight quality, focusing on their impact on safety, operational efficiency, technological reliability, and human factors such as pilot performance and decision-making.

**Research Method** – Methods of decision theory, reliability theory, probability theory, statistics theory, information theory, and human factors analysis were used to solve this goal.

**Scientific novelty** – The scientific novelty of this research lies in developing comprehensive methodologies to quantitatively assess flight quality deterioration due to avionics failures. This includes integrating advanced simulation techniques, real-time monitoring systems, and human factors analysis to create a more robust understanding of failure impacts. Additionally, the study aims to propose innovative mitigation strategies and design improvements for avionics systems, enhancing overall flight safety and efficiency.

#### 1.2. Analysis of literature.

The evolution of aviation safety has emphasized reducing human errors and improving crew performance. Crew Resource Management (CRM) plays a crucial role in enhancing coordination, communication, and decision-making among aviation crew members. This analysis reviews CRM's effectiveness and its implications for aviation safety, particularly focusing on the Air France Flight 447 crash. CRM is crucial for aviation safety by addressing human factors and promoting teamwork. Case studies like Air France Flight 447 show the consequences of poor CRM and the need for comprehensive training. As technology advances, continuous learning and improvement are essential to enhance safety and protect passengers and crew

#### **CHAPTER 2**

#### 2.1. Overall impact on Flight Safety

# Introduction to the concept of avionics and its role in modern aviation Definition of Avionics.

Avionics, a portmanteau of "aviation" and "electronics," refers to the electronic systems used in aircraft. These systems encompass a wide range of functionalities critical to the operation, control, and management of both civil and military aircraft. The integration of electronic devices to replace traditional mechanical or analog equipment began in the 1950s and 1960s.

Avionics systems are diverse, including several key components:

Display Systems: These provide visual interfaces for pilots, such as Head-Up Displays (HUD), Helmet Mounted Displays (HMD), and Head-Down Displays (HDD).

Communication Systems: Essential for two-way communication between the aircraft and ground bases or other aircraft, utilizing various frequencies for different ranges, and increasingly incorporating satellite communication for reliability.

Data Entry and Control Systems: Allow crew interaction with avionics through keyboards, touch panels, and voice inputs.

Flight Control Systems: Include auto stabilization systems and Fly-By-Wire (FBW) systems that provide continuous automatic stabilization through computer control.

Navigation Systems: Offer navigation information such as aircraft position and speed using Inertial Navigation Systems, Doppler systems, and more.

Aircraft State Sensor Systems: Measure air data quantities like altitude, airspeed, and Mach number, computed from sensors measuring pressure and temperature.

#### **Evolution of Avionics.**

The evolution of avionics began with basic electronic devices replacing mechanical systems in the mid-20th century. The shift towards more sophisticated electronic systems saw the development of integrated avionics, where various subsystems work together to perform complex functions. The first major steps towards this integration were taken in the 1950s, particularly with the adoption of ARINC specifications for civil aircraft.

#### Benefits of Avionics.

Avionics bring numerous benefits to modern aviation:

Increased Safety: Enhanced navigation, communication, and monitoring systems improve the safety of flights, allowing for precise control and reduced risk of accidents. Improved Efficiency: Automation and optimization of flight paths and fuel consumption lead to more efficient operations, saving time and resources.

Enhanced Situational Awareness: Advanced information displays and decision-support systems provide pilots with better situational awareness, helping in critical decision-making processes.

Increased Passenger Comfort and Entertainment: Modern avionics also contribute to passenger comfort through improved cabin environment controls and in-flight entertainment systems.

#### **Examples of Avionics in Action.**

Avionics systems are employed throughout various phases of flight:

- GPS for Navigation: During the cruise phase, GPS systems provide accurate positioning and navigation information.
- Autopilot Systems: Used during climb and cruise, autopilot systems help maintain altitude and course, reducing pilot workload.
- Landing Gear Systems: Critical for safe touchdown, these systems ensure the proper deployment and retraction of landing gear during takeoff and landing.

#### Classification of avionics failures by type and criticality level.

Avionics systems, essential for the safe and efficient operation of modern aircraft, are subject to various types of failures that can impact their performance and reliability. Understanding these failures and their criticality is vital for ensuring aviation safety. Avionics failures can be categorized into hardware, software, and system-level failures, each with different implications. Additionally, these failures can be classified by their criticality levels—catastrophic, major, and minor—based on their potential impact on flight safety and operations. This classification helps in identifying critical systems requiring high reliability, developing effective crew response procedures, and conducting thorough safety risk assessments to prioritize mitigation strategies, thus enhancing the overall safety and robustness of aviation systems.

#### **Types of Avionics Failures.**

- Hardware Failures:

Hardware failures involve malfunctions within physical components of avionics systems. These can include issues with circuit boards, sensors, displays, or actuators. For example, a circuit board might fail due to a short circuit, or a sensor might give incorrect readings due to physical damage.

#### - Software Failures:

Software failures occur when there are errors or bugs in the software code that controls avionics systems. These errors can lead to unexpected behaviors or crashes. Examples include coding errors that cause incorrect data processing or software that fails to respond to certain inputs appropriately.

#### - System-Level Failures:

System-level failures arise from the interactions between multiple avionics components. These failures can cause cascading effects or unexpected system responses. For instance, a failure in the flight control system could affect the navigation system, leading to broader system instability.

#### Criticality Levels of Avionics Failures.

#### - Catastrophic Failures:

Catastrophic failures result in the complete loss of a critical system function, potentially leading to a loss of control or a catastrophic event. An example is the total failure of the flight control system, which could prevent the pilot from maintaining control of the aircraft.

#### - Major Failures:

Major failures significantly degrade a critical system function and require immediate crew intervention to maintain safe flight. For example, the loss of an engine instrument might necessitate quick action from the crew to manage the aircraft's performance and safety.

#### Minor Failures:

Minor failures reduce the functionality of a non-critical system. These failures might cause inconvenience or require workarounds but do not jeopardize safety. An example is a malfunctioning in-flight entertainment system, which, while inconvenient for passengers, does not affect flight safety.

Impact of Classification on Safety Analysis. Understanding the type and criticality of avionics failures is crucial for several reasons:

Identifying Systems Requiring High Reliability and Redundancy:

Systems classified as critical (e.g., those with potential catastrophic or major failures) are designed with higher reliability and redundancy to ensure continued operation or safe failure modes. This helps in mitigating risks associated with these systems.

Developing Crew Response Procedures:

Knowledge of potential failures and their criticality allows for the development of comprehensive procedures for the crew to respond effectively. For instance, in the case of major failures, clear steps and checklists are essential to ensure that the crew can quickly and efficiently manage the situation.

Conducting Safety Risk Assessments and Prioritizing Mitigation Strategies:

Safety risk assessments rely on understanding failure types and their criticality to prioritize mitigation strategies. This ensures that resources are focused on the most critical areas, enhancing overall flight safety. For example, more stringent testing and validation processes are applied to systems with higher criticality levels to reduce the likelihood of failures.

This classification approach, as reflected in aviation safety standards like ARP4754 and DO-178B, ensures a structured method to assess, manage, and mitigate risks associated with avionics systems, thereby improving the overall safety and reliability of modern aircraft.

Analysis of statistical data on the impact of avionics failures on accidents and disasters Avionics systems are crucial to ensuring the safety and efficiency of modern aviation. However, failures in these systems can lead to significant risks, including accidents and disasters. This analysis explores the impact of avionics failures on flight safety by examining data from reputable sources, focusing on specific types of failures, and identifying trends and patterns.

#### Data Sources.

Aviation Safety Network (ASN): Provides comprehensive data on aviation accidents and incidents worldwide.

National Transportation Safety Board (NTSB): Offers detailed reports on aviation accidents and incidents in the United States, including analysis of causes and contributing factors.

European Union Aviation Safety Agency (EASA): Monitors and analyzes aviation safety

in the European Union, including the role of avionics in incidents and accidents.

#### Focus on Avionics Failures.

While many factors contribute to aviation accidents, specific cases where avionics failures were identified as a causal element or significant contributing factor provide critical insights. For instance:

- Hardware Failures: Malfunctions in physical components such as circuit boards or sensors can lead to loss of critical functions. An example is the 2009 crash of Air France Flight 447, where faulty airspeed sensors contributed to the disaster.
- Software Failures: Errors in the software controlling avionics systems can result in unexpected behaviors or crashes. The 1996 crash of Aeroperú Flight 603 was partly due to incorrect software data leading to erroneous instrument readings.
- System-Level Failures: Issues arising from interactions between multiple avionics components can cause cascading effects. The 2008 Spanair Flight 5022 crash involved a failure in the central warning system, contributing to the crew's failure to detect incorrect flap settings.

#### Analysis of Failure Types.

The analysis of avionics failures and their roles in accidents shows: Hardware Failures: Often result in immediate loss of critical functions, making them highly dangerous. These failures are typically catastrophic, such as the aforementioned Air France Flight 447 incident. Software Failures: Can be insidious, leading to progressive system degradation or sudden unexpected behavior. These can range from major to catastrophic, depending on the system affected. System-Level Failures: Often result in complex, cascading failures that are challenging to predict and mitigate. They are generally major to catastrophic due to their wide-reaching impact.

#### Trends and Patterns.

Examining data from these sources reveals trends and patterns we can discover specific Avionics Systems: Certain systems, like flight control systems and navigation aids, are more prone to critical failures. Aircraft Types: Some aircraft models with older or less robust avionics systems show higher rates of incidents related to these failures. Phase of Flight: Avionics failures are often more prevalent during critical phases like takeoff and landing, where system demands are highest.

#### Limitations of Data.

It's essential to acknowledge the limitations in the available data: under-reporting, as not all incidents are reported or investigated to the same extent, leading to potential gaps in the data, and cause isolation, as determining the definitive cause of an accident can be challenging, especially in complex, multi-factor incidents.

#### **Design and Manufacturing Factors.**

The complexity of avionics systems and the quality of components used are critical in determining failure rates. More complex systems, while offering advanced functionalities, also present more opportunities for failure. The quality of the components, including the precision of manufacturing and robustness, directly impacts reliability. Redundancy in avionics systems is a key design feature to mitigate the impact of failures. Systems with built-in redundancy can switch to backup components when primary ones fail, significantly reducing the chances of a catastrophic event.

Rigorous testing and certification procedures play a vital role in minimizing design flaws. Avionics systems undergo extensive testing to simulate various operational scenarios and stress conditions, ensuring they meet strict safety and reliability standards before being approved for use. This includes both hardware and software components, where even minor bugs could have severe consequences in critical flight situations.

#### **Environmental Factors.**

Environmental conditions such as extreme temperatures, high altitude, humidity, and electromagnetic interference (EMI) can increase the risk of avionics failures. High temperatures can lead to overheating of components, while extremely low temperatures can cause materials to become brittle. High altitudes affect pressure and can impact electronic systems. Humidity can cause condensation and corrosion, potentially leading to short circuits.

Electromagnetic interference from both natural and artificial sources can disrupt avionics systems. Proper maintenance practices, including regular checks and servicing, help mitigate these environmental effects. Protective measures such as shielding and the use of ruggedized components can further reduce susceptibility to environmental factors.

#### Age and Wear.

As avionics systems age, they become more susceptible to failures due to component degradation and wear. Materials fatigue over time, connections can become loose, and electronic components may fail after prolonged use. Regular inspections and timely

replacements of parts are essential to maintain reliability. Additionally, software updates are crucial to address any emerging issues or vulnerabilities discovered after the systems are deployed.

#### **Human Factors.**

Improper installation, maintenance errors, and pilot misuse can contribute significantly to avionics failures. Human error remains a leading cause of such issues. Ensuring that personnel are adequately trained and adhere to strict installation and maintenance procedures can reduce these risks. For pilots, understanding the operation of avionics systems and being able to respond correctly to failures is critical. Training programs that include simulation of failure scenarios can prepare pilots to handle real-world incidents more effectively.

Redundant systems are crucial in minimizing the consequences of a single avionics

#### System Redundancy.

failure. Backup systems or alternative modes of operation ensure that if one component fails, another can take over, allowing the aircraft to continue operating safely. This redundancy is particularly important for flight-critical systems where failure could lead to loss of control or other catastrophic outcomes. Crew Training and Procedures Well-trained crews equipped with established emergency procedures can react effectively to avionics failures, potentially mitigating their impact. Training programs that emphasize understanding avionics systems and practicing emergency responses are vital. Crews that are familiar with the systems and confident in their ability to manage failures can make quick, informed decisions, reducing the risk of an accident. Automation vs. Pilot Intervention Automation in avionics offers significant benefits in reducing pilot workload and managing routine tasks. However, over-reliance on automation can be problematic if pilots are not adequately trained to intervene during failures. Pilots must maintain their manual flying skills and understand how to take over from automated systems when necessary. Balancing automation with pilot intervention ensures that crews are prepared to handle unexpected situations effectively.

The probability and consequences of avionics failures are influenced by a combination of design, environmental, and human factors. Advanced design features, rigorous testing, and redundancy can reduce failure rates, while proper maintenance and training can mitigate their impact. Understanding these factors and addressing them through

comprehensive safety and training programs is essential to enhance overall flight safety. Assessment of risks associated with avionics failures and their impact on flight safety Aviation safety relies heavily on proactive risk assessment to identify and mitigate potential dangers before they occur. This section explores how avionics failures are evaluated and addressed through established frameworks.

#### Risk Assessment Frameworks.

Two prominent frameworks are used in aviation risk assessment:

- Failure Modes and Effects Analysis (FMEA): This systematic approach focuses on identifying potential failure modes for each component within an avionics system.
   The FMEA analyzes the effects of these failures on other components and ultimately on the overall system performance and flight safety. Factors like design flaws, manufacturing defects, and environmental stressors are considered.
- System Theoretic Process Analysis (STPA): This framework takes a broader view, analyzing unsafe control actions that could lead to accidents. STPA focuses on deviations from intended system behavior and how they might arise due to avionics failures or interactions with other systems.

#### **Identifying Failure Scenarios.**

Both FMEA and STPA can be used to identify potential failure scenarios in different avionics systems based on their criticality. By considering factors discussed earlier (design complexity, environmental conditions, age of equipment), these frameworks help build a comprehensive picture of potential risks.

For critical systems (e.g., flight control systems), even minor failures can have catastrophic consequences. FMEA would identify single-point failures that could lead to a complete loss of function. STPA would analyze potential unsafe control actions caused by these failures.

For less critical systems (e.g., in-flight entertainment), failures might cause inconvenience but not directly jeopardize safety. FMEA would assess the impact on system functionality, while STPA would focus on potential for crew distraction or confusion due to unexpected behavior.

#### Severity and Probability Analysis.

Risk assessment methods assign a level of severity (catastrophic, major, minor) to potential failures based on their impact on flight safety. This is typically done using a risk

matrix that combines severity with the probability of the failure occurring.

Severity: This considers the potential outcome of a failure, ranging from a minor loss of function to a complete loss of control and potential crash.

Probability: This assesses the likelihood of a failure occurring, taking into account historical data, system complexity, and environmental factors.

The risk matrix helps prioritize efforts. High-severity, high-probability failures require immediate attention and robust mitigation strategies.

#### **Risk Mitigation Strategies:**

- Implementing System Redundancy: Critical systems often have redundant components or alternative modes of operation. This ensures that a single failure doesn't render the entire system inoperable.
- Enhancing Maintenance Practices: Regular inspections, preventative maintenance, and software updates can significantly reduce the probability of failures due to component degradation or software bugs.
- Improving Crew Training and Procedures: Pilots and crew need training to recognize symptoms of avionics failures, troubleshoot them effectively, and utilize appropriate emergency procedures.
- Implementing Design Changes or Software Updates: When risk assessment identifies high-risk scenarios, the manufacturer might implement design changes or software updates to address the vulnerabilities.

#### Regulatory Role.

Regulatory agencies like the Federal Aviation Administration (FAA) in the US or the European Union Aviation Safety Agency (EASA) play a critical role:

Setting safety standards for avionics systems: These standards mandate design features, testing procedures, and maintenance practices to minimize the risk of failures.

Mandating risk mitigation strategies: When safety concerns arise, regulatory agencies can mandate specific actions from manufacturers or airlines, such as software updates or hardware modifications.

By actively assessing and mitigating risks associated with avionics failures, the aviation industry strives to ensure the highest possible level of flight safety. These proactive measures are crucial for protecting passengers and crew and maintaining public confidence in air travel.

#### 2.2. Specific cases of avionic failures and their consequences.

#### 2.2.1. Detailed analysis of typical cases of avionics failures that have occurs in real flights.

In the vast expanse of the sky, modern aviation thrives on the silent symphony of technology. Avionics systems, the complex network of electronics and instruments, play a crucial role in ensuring a safe and efficient flight. But on June 1st, 2009, a seemingly ordinary Air France flight, AF447, became a tragic illustration of how even a minor glitch in these systems can have catastrophic consequences. This Airbus A330, christened "Thabora," embarked on a routine journey from Rio de Janeiro to Paris. However, a seemingly innocuous problem with the aircraft's airspeed measurement system, a critical piece of avionics, would snowball into a series of events that would ultimately claim the lives of all 228 people on board. This case of Air France Flight 447 serves as a stark reminder of the importance of avionics in modern aviation and the potential dangers that lurk beneath the surface of seemingly minor malfunctions.

Air France Flight 447, an Airbus A330-203 christened "Thabora," embarked on a routine flight from Rio de Janeiro to Paris on June 1st, 2009. This seemingly ordinary journey took a horrifying turn over the vast Atlantic Ocean, ultimately becoming one of the deadliest aviation accidents in history. All 228 people on board – passengers and crew – perished when the aircraft plummeted into the depths.

The investigation into the tragedy revealed a complex interplay of factors, with a seemingly minor avionics failure snowballing into a catastrophic event. The culprit? Icing of the Pitot tubes, small sensors positioned on the exterior of the aircraft that are crucial for measuring airspeed. During the flight, Air France 447 traversed the Intertropical Convergence Zone (ITCZ), a region notorious for turbulent weather conditions and potential icing. Ice crystals accumulated on the Pitot tubes, disrupting the flow of air and leading to wildly inaccurate airspeed readings.

This seemingly minor glitch triggered a chain reaction. With unreliable airspeed data, the autopilot and autothrottle systems disengaged, abruptly transitioning control to the pilots. Here, the human element of the accident unfolded. The crew, likely startled by the unexpected disconnection and faced with conflicting airspeed readings, struggled to interpret the instruments and maintain control. Crucially, they misinterpreted the erratic airspeed indications and made control inputs that destabilized the aircraft's flight path. Adding to the unfolding drama, the crew failed to recognize or respond effectively to the aircraft's stall

warnings. By the time the captain returned to the cockpit after a brief rest period, the situation was dire. The aircraft remained in a stalled condition for several agonizing minutes before crashing into the ocean.

The Air France 447 accident serves as a chilling reminder of the vital role avionics play in modern aviation. Even a seemingly minor sensor malfunction can have devastating consequences. The tragedy also highlights the importance of proper crew training, particularly for handling situations with unreliable airspeed data. In the aftermath, aviation authorities implemented new regulations and training protocols to equip pilots with the knowledge and skills necessary to navigate such emergencies effectively. Air France 447 serves as a cautionary tale, pushing the aviation industry to continuously improve safety measures and ensure the well-being of those who take to the skies.

For a thorough understanding of avionics failure risks and their impact on flight safety, a diverse selection of case studies is essential. This approach allows us to delve into the various ways these failures manifest and the resulting consequences. Here are key considerations for selecting informative cases:

#### Failure Types:

Hardware Failures: These encompass a wide range of issues. The tragic Air France Flight 447 (2009) exemplifies this, where iced-over Pitot tubes (airspeed sensors) led to inaccurate readings and a crash. Similarly, the Boeing 787 Dreamliner battery malfunctions highlight potential problems with lithium-ion battery technology in modern aircraft.

Software Failures: Software glitches can pose significant threats as well. In 2008, a Qantas A380 experienced multiple flight control system failures due to a software error, underlining the importance of rigorous software testing and development.

System-Level Failures: Sometimes, a cascade of malfunctions can occur within multiple systems. The 2011 Garuda Indonesia A330 incident exemplifies this, where an electrical fault led to the loss of critical systems, including autopilot and navigation.

#### **Impact Severity:**

- Catastrophic Accidents: Cases like Air France 447 serve as stark reminders of the devastating consequences of avionics failures. Analyzing these tragedies provides valuable insights into the chain of events leading to catastrophic loss of life.
- Serious Incidents with Injuries: Not all incidents result in fatalities. The 2013 Asiana Airlines Flight 214 crash, where pilot error compounded by an automated landing

system malfunction caused significant injuries, falls under this category. Studying such cases helps identify areas for improvement in crew training and procedures to minimize the impact of potential failures.

Near Misses and Successful Mitigations: Avionics failures don't always lead to disaster.
 The US Airways Flight 1549 "Miracle on the Hudson" landing, where pilot skill and proper procedures averted catastrophe despite engine failure, exemplifies this category.
 These cases highlight the effectiveness of robust training and emergency protocols.

#### Modern vs. Legacy Systems:

- Modern Avionics: Newer aircraft like the Boeing 787 Dreamliner or Airbus A350 boast complex avionics systems. Analyzing failures in these aircraft helps identify potential vulnerabilities specific to these advanced technologies.
- Legacy Avionics: Older aircraft types like the McDonnell Douglas DC-10 may have less sophisticated avionics systems. Studying incidents involving these aircraft helps us understand the potential shortcomings of legacy systems and the importance of regular maintenance and upgrades.

As Additional Considerations could be taken regional focus, environmental factors that can influence avionics performance. Including case studies from different regions provides insights into how weather, geographic conditions, and other factors can interact with avionics systems. Also human factors, because human error can sometimes exacerbate the effects of avionics failures. Cases where crew actions played a role in the incident offer valuable lessons for improving crew training and procedures to enhance their ability to respond effectively to unexpected situations.

By carefully selecting case studies that represent this range of factors, we gain a comprehensive understanding of the diverse risks associated with avionics failures and the measures taken to mitigate them. This knowledge is critical for continuously improving flight safety and ensuring the well-being of passengers and crew.

#### 2.2.2. Description of the causes and mechanisms of these failures

Identifying the precise component or system within the avionics suite that malfunctioned is crucial. The document highlights several key components: Connectors are the primary points of failure, often due to issues like corrosion and chafing. Switches contribute significantly to electrical failures. Wiring issues, particularly those involving interconnections, are common failure points.

Delving deeper into the underlying reasons behind these failures involves examining various potential causes. Poor design can lead to insufficient protection against environmental factors. Defective materials used in connectors, switches, or wiring are prone to degradation over time. Environmental factors, such as corrosion, are a major contributor to connector failures, while chafing leads to electrical arcing and subsequent failures. High temperatures can cause material degradation. Maintenance issues, such as improper installation or maintenance practices, can lead to accelerated wear and tear on components.

Explaining the step-by-step process of how the malfunction occurred involves several stages. Initially, corrosion forms non-conductive surface films on connectors, disrupting electrical connections. Chafing causes electrical arcing by damaging the insulation on wires, leading to shorts and potential fires. These interconnection failures propagate through the system, affecting other components. For instance, electrical arcing might disrupt flight control computers, causing uncommanded maneuvers. This systemic impact can lead to consequences such as autopilot disengagement due to unreliable data from affected sensors, and pilots struggling with malfunctioning systems, potentially leading to catastrophic outcomes.

An illustrative example from the document is the impact of electrical arcing. Initially, chafing damage to wiring leads to arcing. The arcing occurs, potentially igniting nearby fuel or hydraulic fluids. This arcing disrupts the flight control system, causing uncommanded maneuvers or system shutdown, risking loss of control.

In summary, the key components to address in aircraft electrical failure analysis are interconnections, as the majority of failures are related to wiring and connector issues. Environmental factors like corrosion and chafing are significant contributors. Ensuring robust design and materials to withstand operational stresses is crucial. Enhanced design can mitigate corrosion and chafing, while regular maintenance checks can detect early signs of wear. Using advanced materials resistant to environmental factors can further prevent failures. By incorporating these elements, you can create a comprehensive understanding of the causes and mechanisms behind aircraft electrical failures, aiding in the development of effective preventive measures and training procedures.

Specific Component Failure. Identifying the precise component or system within the avionics suite that malfunctioned is crucial. The document highlights several key components: Connectors are the primary points of failure, often due to issues like corrosion and chafing. Switches contribute significantly to electrical failures. Wiring issues, particularly those

involving interconnections, are common failure points.

Root Cause Analysis. Delving deeper into the underlying reasons behind these failures involves examining various potential causes: Poor design can lead to insufficient protection against environmental factors. Defective materials used in connectors, switches, or wiring are prone to degradation over time. Environmental factors, such as corrosion, are a major contributor to connector failures, while chafing leads to electrical arcing and subsequent failures. High temperatures can cause material degradation. Maintenance issues, such as improper installation or maintenance practices, can lead to accelerated wear and tear on components.

Mechanism of Failure. Explaining the step-by-step process of how the malfunction occurred involves several stages. Initially, corrosion forms non-conductive surface films on connectors, disrupting electrical connections. Chafing causes electrical arcing by damaging the insulation on wires, leading to shorts and potential fires. These interconnection failures propagate through the system, affecting other components. For instance, electrical arcing might disrupt flight control computers, causing uncommanded maneuvers. This systemic impact can lead to consequences such as autopilot disengagement due to unreliable data from affected sensors, and pilots struggling with malfunctioning systems, potentially leading to catastrophic outcomes.

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#### **Aircraft Design and Complexity:**

Modern vs. Legacy Systems: Newer, highly automated aircraft like the Airbus A350 or Boeing 787 Dreamliner rely heavily on complex avionics for flight control and navigation. Failures in these systems can have a more significant impact compared to simpler, less automated aircraft like the McDonnell Douglas DC-10.

Redundancy and Backup Systems: Modern aircraft typically have redundant systems in place to ensure some level of functionality even if a single component fails. However, the effectiveness of these backups can vary depending on the specific design and the type of failure.

Flight Phase and Operational Context: Takeoff and Landing: These are critical phases where

even minor control issues can have catastrophic consequences. Avionics failures affecting flight control systems during these phases can be particularly dangerous.

Cruise Flight: At cruising altitude, there may be more room for error and time for crew intervention compared to takeoff and landing. However, certain failures like loss of communication or navigation systems can still pose significant challenges.

Aircraft Size and Passenger Capacity: The consequences of a failure can also be influenced by the size and passenger capacity of the aircraft. A malfunction on a large commercial jet carrying hundreds of passengers will have a more severe impact compared to a smaller regional aircraft.

Include examples of how the same type of avionics failure can manifest differently in various aircraft types. For instance, an airspeed sensor failure on a highly automated aircraft might lead to complete autopilot disengagement, while on a less automated aircraft, it might primarily affect the crew's situational awareness.

Pilot Training and Procedures: The level of training and established procedures for handling avionics failures can significantly influence the outcome. Well-trained crews with effective procedures in place are better equipped to manage these situations and mitigate the consequences.

Weather Conditions: Environmental factors like turbulence, icing, or electromagnetic interference can exacerbate the effects of avionics failures.

By analyzing real-world case studies and considering these factors, you can create a comprehensive understanding of how the consequences of avionics failures can vary depending on the type of aircraft involved. This knowledge is valuable for developing targeted risk mitigation strategies and improving training programs for pilots flying different aircraft models.

Aircraft design and complexity play a critical role in determining the impact and management of avionics failures.

Modern vs. Legacy Systems: Newer, highly automated aircraft such as the Airbus A350 or Boeing 787 Dreamliner rely extensively on complex avionics for flight control and navigation. These advanced systems integrate numerous automated functions designed to enhance safety, efficiency, and overall aircraft performance. However, the reliance on sophisticated electronics and software means that failures in these systems can have more significant and far-reaching impacts. In contrast, legacy aircraft like the McDonnell Douglas DC-10 have

simpler avionics and fewer automated systems. While they may lack some of the advanced capabilities of modern aircraft, their simpler design can make them less susceptible to certain types of failures and potentially easier for flight crews to manage in the event of a malfunction. Redundancy and Backup Systems: Modern aircraft are typically designed with multiple layers of redundancy to ensure some level of functionality even if a single component fails. This redundancy is achieved through duplicate systems and components, such as multiple avionics computers, backup power supplies, and alternative communication channels. For example, flight control systems in modern aircraft often have multiple, independent channels to prevent a single failure from compromising the entire system. Despite this redundancy, the effectiveness of these backups can vary. In some cases, the design and integration of redundant systems may not fully account for all potential failure modes, or the backups themselves may be susceptible to similar issues. The overall robustness of the redundancy and the ability of the aircraft systems to detect, isolate, and compensate for failures depend heavily on the specific design and the nature of the failure.

In summary, while modern aircraft benefit from advanced automation and extensive redundancy, the complexity of their systems can make failures more impactful. Effective backup systems are essential but must be carefully designed and tested to ensure they can adequately handle the types of failures they are intended to mitigate.

Flight Phase and Operational Context are crucial in understanding the implications of avionics failures and their potential consequences.

Takeoff and Landing: These are critical phases of flight where even minor control issues can have catastrophic consequences. During takeoff, the aircraft is gaining speed and altitude, which requires precise control and functioning of avionics systems. Any failure in the flight control systems during this phase can lead to immediate and severe issues, as there is minimal time for corrective action. Similarly, landing involves complex maneuvers and coordination with ground systems, and failures can result in loss of control or inability to execute a safe landing. Avionics failures during these phases can be particularly dangerous due to the high stakes and limited time to respond.

Cruise Flight: At cruising altitude, there is generally more room for error and more time for crew intervention compared to takeoff and landing. The aircraft is in a stable phase of flight, and the flight crew can rely on autopilot systems. However, certain failures, such as the loss of communication or navigation systems, can still pose significant challenges. For instance,

losing navigation capabilities can make it difficult to stay on course, especially over remote areas with limited ground support. Similarly, communication failures can impede coordination with air traffic control and other aircraft, increasing the risk of mid-air conflicts or deviations from the planned flight path.

Aircraft Size and Passenger Capacity: The consequences of a failure can also be influenced by the size and passenger capacity of the aircraft. A malfunction on a large commercial jet carrying hundreds of passengers will have a more severe impact compared to a smaller regional aircraft. Larger aircraft often operate in more congested airspace and require more complex coordination during critical phases of flight. The higher number of passengers also increases the potential for casualties in the event of a serious incident. Additionally, larger aircraft may rely more heavily on advanced avionics systems to manage their operations, making them more vulnerable to the impacts of avionics failures.

Understanding these factors helps in assessing the risks associated with avionics failures and the necessary measures to mitigate those risks. It highlights the importance of robust avionics systems, thorough pilot training, and effective contingency planning to ensure the safety of flights across different phases and operational contexts.

An examination of how the same type of avionics failure can manifest differently in various aircraft types provides valuable insights into the impact of aircraft design and automation levels.

Consider the example of an airspeed sensor failure: In a highly automated aircraft like the Airbus A350 or Boeing 787 Dreamliner, an airspeed sensor failure can have profound consequences due to the heavy reliance on automated systems for flight control and navigation. These modern aircraft utilize data from airspeed sensors to operate their autopilot and autothrottle systems. A failure in these sensors can result in the autopilot disengaging entirely because the system no longer trusts the inaccurate data it is receiving. This sudden transition from automated to manual control can be abrupt and challenging for the flight crew, especially if it occurs during a critical phase of flight such as takeoff or landing. The crew must quickly interpret the situation, manually take over the controls, and ensure the aircraft remains on a safe flight path, all while potentially dealing with conflicting or erroneous instrument readings.

In contrast, on a less automated aircraft like the McDonnell Douglas DC-10, an airspeed sensor failure primarily affects the crew's situational awareness rather than causing immediate

systems. As a result, while the loss of accurate airspeed information is still serious, it does not lead to the sudden disengagement of critical systems. The flight crew, accustomed to more manual control and traditional instrumentation, would need to rely on other available data and their training to estimate the aircraft's speed and maintain safe operation. While this scenario is still challenging, it places greater emphasis on the pilot's skill and experience to navigate the failure.

This comparison highlights the differing impacts of the same failure type based on the level of automation and design complexity in different aircraft. Highly automated aircraft may face more significant operational disruptions due to their reliance on integrated systems, while less automated aircraft place greater demands on the pilot's ability to manage and respond to failures manually. These differences underscore the importance of tailored training programs and procedures for flight crews operating various types of aircraft, ensuring they are equipped to handle the unique challenges posed by avionics failures in their specific operational context. Pilot Training and Procedures: The level of training and established procedures for handling avionics failures can significantly influence the outcome of such events. Pilots who are welltrained in both the technical aspects of avionics systems and the practical procedures for managing failures are far better equipped to handle these situations effectively. Comprehensive training programs that include simulator sessions, scenario-based drills, and regular updates on new technologies and failure modes ensure that flight crews remain proficient in detecting, diagnosing, and responding to avionics failures. Established procedures, such as checklists and standardized communication protocols, provide a structured approach for pilots to follow, reducing the risk of errors and ensuring a coordinated response. Effective training and procedures enable crews to maintain control of the aircraft, make informed decisions, and mitigate the consequences of failures, thereby enhancing overall flight safety.

Weather Conditions: Environmental factors like turbulence, icing, or electromagnetic interference can exacerbate the effects of avionics failures. For example, turbulence can cause physical stress on aircraft components and lead to intermittent or complete failures of sensors and instruments. Icing is particularly hazardous as it can obstruct critical sensors such as pitot tubes and angle of attack vanes, leading to inaccurate readings and potential system

malfunctions. Electromagnetic interference, which can be caused by lightning strikes or high-intensity radiated fields (HIRF), can disrupt electronic systems and lead to erroneous data or complete loss of functionality. These adverse weather conditions can compound the challenges faced by pilots during an avionics failure, making it more difficult to diagnose the problem accurately and respond effectively. Understanding the potential impacts of these environmental factors is crucial for flight crews, who must be trained to recognize and manage the additional risks posed by weather-related exacerbations of avionics failures. By incorporating weather-related scenarios into training programs and developing robust procedures for handling these conditions, airlines can better prepare their crews to manage complex and dynamic situations in flight.

The consequences of avionics failures vary significantly depending on the type of aircraft, the phase of flight, and the operational context. Modern, highly automated aircraft such as the Airbus A350 and Boeing 787 Dreamliner are more susceptible to severe operational disruptions due to their reliance on complex avionics systems. In contrast, legacy aircraft like the McDonnell Douglas DC-10, which rely more on pilot input, tend to experience failures that primarily affect situational awareness rather than causing abrupt system disengagements. The effectiveness of redundancy and backup systems plays a crucial role in mitigating the impact of these failures. Well-designed and integrated redundant systems can maintain control and safety, even when individual components fail. However, the critical phases of takeoff and landing require precise functioning of all systems, making any avionics failure particularly dangerous during these times. At cruising altitude, there is more room for error, but failures in communication or navigation systems can still present significant challenges.

The size and passenger capacity of the aircraft also influence the severity of the consequences. Larger commercial jets with more passengers and complex operational demands face greater risks compared to smaller regional aircraft.

The outcome of avionics failures is heavily influenced by pilot training and established procedures. Well-trained crews equipped with effective procedures are better prepared to manage these situations and mitigate the consequences. Comprehensive training programs that include scenario-based drills and regular updates on new technologies are essential.

Additionally, environmental factors such as turbulence, icing, and electromagnetic interference can exacerbate the effects of avionics failures, making it even more crucial for pilots to be trained to handle these conditions.

Overall, understanding these factors is vital for developing targeted risk mitigation strategies and improving training programs, ensuring that pilots are well-prepared to manage avionics failures across different aircraft types and operational contexts.

#### Analysis of crew actions in these situations and their impact on the outcome of the flight.

Exacerbation of the Situation: The situation was exacerbated by incorrect control inputs, specifically the inappropriate nose-up commands given by the first officer. These inputs worsened the aircraft's condition, making recovery impossible and leading to the fatal outcome.

Partial Recovery Followed by a Secondary Incident: There was no partial recovery in this scenario. The continuous incorrect responses and lack of situational awareness led directly to the crash without any successful mitigation efforts.

#### Case Study Examples

Air France 447: The Air France 447 incident exemplifies the catastrophic impact of poor CRM, inadequate situational awareness, and ineffective communication. The misinterpretation of airspeed data and failure to follow procedures led to the tragic loss of 228 lives.

US Airways Flight 1549: Conversely, the successful emergency landing of US Airways Flight 1549 on the Hudson River demonstrates exceptional CRM. The crew's effective communication, decision-making, and calm management of the situation resulted in all passengers surviving a complete engine failure.

In conclusion, the analysis of crew actions in avionics failure situations underscores the critical importance of effective CRM, clear communication, and adherence to procedures. These elements are vital for mitigating failures and ensuring the safety of flight operations.

# Conclusion regarding the importance of studying specific failure cases to understand their impact on safety.

The insights gained from analyzing failure cases are instrumental in designing comprehensive and realistic training programs. These programs can simulate the conditions and challenges encountered in past incidents, better preparing pilots to handle similar situations in the future. By incorporating lessons from both failures and successes, such as those seen in Air France 447 and US Airways Flight 1549, training can emphasize the importance of CRM, situational awareness, and effective decision-making under pressure.

Promoting International Collaboration: Aviation safety is a global concern, and studying failure cases promotes international collaboration among aviation authorities, airlines, and manufacturers. Sharing information and best practices derived from these studies helps create a more unified and robust approach to safety across the industry. Collaborative efforts ensure that the entire aviation community benefits from the lessons learned, leading to higher safety standards worldwide.

The comprehensive study of specific failure cases is indispensable for advancing aviation safety. It highlights the critical importance of effective CRM, robust decision-making, and minimizing human errors. By learning from past incidents, the aviation industry can continuously improve its safety standards, ensuring that crews are better equipped to handle emergencies and protect the lives of passengers. The contrasting outcomes of Air France Flight 447 and US Airways Flight 1549 illustrate that while failures can have devastating consequences, they also offer invaluable lessons that drive progress and enhance safety in aviation.

By continually analyzing these incidents, the industry can foster a proactive safety culture, drive technological advancements, and implement effective regulatory changes. This ongoing commitment to learning and improvement is essential for maintaining and enhancing the safety and reliability of global air travel.

#### 2.3. The human factor in the context of avionic failures.

Aviation safety relies heavily on maintenance. When it is not done correctly, it contributes to a significant proportion of aviation accidents and incidents. Some examples of maintenance errors are parts installed incorrectly, missing parts, and necessary checks not being performed. In comparison to many other threats to aviation safety, the mistakes of an aviation maintenance technician (AMT) can be more difficult to detect. Often times, these mistakes are present but not visible and have the potential to remain latent, affecting the safe operation of aircraft for longer periods of time. AMTs are confronted with a set of human factors unique within aviation. Oftentimes, they are working in the evening or early morning hours, in

confined spaces, on platforms that are up high, and in a variety of adverse temperature/humidity conditions. The work can be physically strenuous, yet it also requires attention to detail. Because of the nature of the maintenance tasks, AMTs commonly spend more time preparing for a task than actually carrying it out. Proper documentation of all maintenance work is a key element, and AMTs typically spend as much time updating maintenance logs as they do performing the work. Human factors awareness can lead to improved quality, an environment that ensures continuing worker and aircraft safety, and a more involved and responsible workforce. Human factors in aviation encompass a wide range of human conditions and elements that affect the safety and efficiency of aviation operations. These include fatigue, complacency, stress, and various other psychological, physiological, and environmental conditions that directly cause or contribute to many aviation accidents. Understanding and managing human factors are crucial because they are involved in approximately 80 percent of maintenance errors in aviation, which, if undetected, can lead to significant events, worker injuries, wasted time, and even accidents.

#### **Relevance of the Human Factor in Aviation**

Human factors play a critical role in aviation, influencing safety, efficiency, and overall operational effectiveness. As aviation technology advances, the interaction between humans and complex systems becomes increasingly intricate, making the study and application of human factors essential. Understanding human factors is not only about improving individual performance but also about enhancing the entire aviation ecosystem, which includes pilots, maintenance technicians, air traffic controllers, and other personnel. This relevance can be explored through several key aspects:

#### Safety Enhancement

Human factors are paramount in ensuring aviation safety. Statistics indicate that approximately 80% of aviation accidents are attributable to human error rather than mechanical failure. Errors can arise from various human factors such as fatigue, stress, complacency, and communication breakdowns. For instance, fatigue can impair a pilot's decision-making abilities, while poor communication between the cockpit and air traffic control can lead to critical misunderstandings. By studying these factors and implementing strategies to mitigate their effects, the aviation industry can significantly reduce the incidence of accidents and incidents. Safety protocols, ergonomic designs, and comprehensive training

programs are all part of an effective human factors approach.

#### Efficiency and Performance

Efficiency in aviation operations is closely linked to human performance. Maintenance technicians, for example, must perform tasks accurately and swiftly to ensure aircraft are airworthy and available for flights. The working conditions, including the physical environment and organizational culture, can impact their performance. Factors such as poor lighting, noise, and inadequate tools can lead to errors and delays. By optimizing the work environment and addressing the human factors that affect maintenance operations, airlines can improve turnaround times and reduce costs associated with delays and repairs.

#### Psychological and Physiological Well-being

The psychological and physiological state of aviation personnel directly affects their performance. Stress, both chronic and acute, can significantly impair cognitive functions and decision-making abilities. Pilots, for example, operate under high-stress conditions, especially during critical phases of flight such as takeoff and landing. Stress management techniques, regular mental health check-ups, and creating a supportive work environment can help mitigate the negative impacts of stress. Similarly, addressing physiological needs, such as ensuring adequate rest and nutrition, is essential. Fatigue, caused by irregular working hours or insufficient rest, can lead to lapses in concentration and judgment errors.

#### **Human-Machine Interaction**

The interface between humans and machines is a critical component of aviation operations. Poorly designed interfaces can lead to errors, as users may misinterpret information or inputs. The study of human factors includes the design of cockpit controls, displays, and other systems to be intuitive and aligned with human cognitive capabilities. For instance, the layout of the cockpit is designed to provide pilots with essential information without causing overload, enabling them to make quick and accurate decisions. Advances in human-machine interaction aim to create systems that enhance situational awareness and reduce the likelihood of error.

#### Training and Education

Continuous training and education are vital in addressing human factors in aviation. Training programs that incorporate human factors principles help prepare aviation personnel to handle complex and stressful situations. Scenario-based training, which simulates real-life situations, can improve decision-making skills and reinforce correct procedures. Additionally, fostering

a culture of continuous learning and development ensures that personnel stay updated with the latest advancements and best practices in the field.

#### Organizational and Cultural Factors

The organizational culture within aviation companies significantly impacts how human factors are managed. A culture that promotes safety, encourages open communication, and values the well-being of its employees is crucial. Leadership plays a key role in shaping this culture by setting the tone for safety priorities and ensuring that human factors are integrated into all aspects of operations. Effective communication and teamwork are also critical components, as they enable the sharing of information and collaboration, reducing the risk of errors.

#### 2.4. Definition of the human factor.

The term human factors has grown increasingly popular as the commercial aviation industry realize that human error, rather than mechanical failure, underlies most aviation accidents and incidents. Human factors science or technologies are multidisciplinary fields incorporating contributions from psychology, engineering, industrial design, statistics, operations research, and anthropometry. It is a term that covers the science of understanding the properties of human capability, the application of this understanding to the design, development, and deployment of systems and services, and the art of ensuring successful application of human factor principles into the maintenance working environment. The list of human factors that can affect aviation maintenance and work performance is broad. They encompass a wide range of challenges that influence people very differently as humans do not all have the same capabilities, strengths, weaknesses, or limitations. Unfortunately, aviation maintenance tasks that do not account for the vast amount of human limitations can result in technical error and injuries. For example: fatigue, snow, substance abuse, loud noises, smelly fumes, personal life problems, boring repetitive jobs, poor instruction, poor tool control, poor training, lack of tools and equipment, poor communication, unrealistic deadlines, incomplete or incorrect documentation: the human factors that affect AMTs. Some are more serious than others but, in most cases, when you combine three or four of the factors, they create a problem that contributes to an accident or incident.

This model was first developed by Professor E. Edwards in 1972, and later modified by F. Hawkins. In this model, matching boundaries or non-matching block boundaries (interfaces) are just as important as the characteristics of the blocks themselves. Mismatches can be a source of human error



Model "SHEL",

where: S - settings (procedures, symbols, rules, etc.);

H - object (machine, equipment);

E - environment;

L - subject (person).

This model is an extended version of the human-machine-environment model in the ICAO Aviation Prevention Manual (Doc 9422) [2]. The SHEL model illustrates the importance of optimizing operator interaction and processing the information obtained. Each component of the SHEL model is one of the fundamental principles of human factor research. The subject or human element is the core of the model, its most significant and flexible component. However, it has its drawbacks, most of which can be largely predictable.

#### **Elements of Human Factors.**

Human factors are comprised of many disciplines. This section discusses ten of those disciplines: Clinical Psychology, Experimental Psychology, Anthropometrics, Computer Science, Cognitive Science, Safety Engineering, Medical Science, Organizational

Psychology, Educational Psychology, and Industrial Engineering. The study and application of human factors is complex because there is not just one simple answer to fix or change how people are affected by certain conditions or situations. Aviation maintenance human factors research has the overall goal to identify and optimize the factors that affect human performance in maintenance and inspection. The focus initiates on the technician but extends to the entire engineering and technical organization. Research is optimized by incorporating the many disciplines that affect human factors and help to understand how people can work more efficiently and maintain work performance. By understanding each of the disciplines and applying them to different situations or human behaviors, we can correctly recognize potential human factors and address them before they develop into a problem or create a chain of problems that result in an accident or incident.

#### Clinical Psychology.

Clinical psychology includes the study and application of psychology for the purpose of understanding, preventing, and relieving psychologically-based distress or dysfunction and to promote subjective well-being and personal development. It focuses on the mental well-being of the individual. Clinical psychology can help individuals deal with stress, coping mechanisms for adverse situations, poor self image, and accepting criticism from coworkers.

#### **Experimental Psychology.**

Experimental psychology includes the study of a variety of basic behavioral processes, often in a laboratory environment. These processes may include learning, sensation, perception, human performance, motivation, memory, language, thinking, and communication, as well as the physiological processes underlying behaviors, such as eating, reading, and problem solving. In an effort to test the efficiency of work policies and procedures, experimental studies help measure performance, productivity, and deficiencies.

#### Anthropometrics.

Anthropometry is the study of the dimensions and abilities of the human body. This is essential to aviation maintenance due to the environment and spaces that AMTs have to work with. For example, a man who is 6 feet 3 inches and weighs 230 pounds may be required to fit into a small crawl space of an aircraft to conduct a repair. Another example is the size and weight of equipment and tools. Men and women are generally on two different spectrums of height and weight. Although both are equally capable of completing the same task with a high level of proficiency, someone who is smaller may be able to perform more efficiently with tools

and equipment that is tailored to their size. In other words, one size does not fit all and the term "average person" does not apply when employing such a diverse group of people.

#### Computer Science.

The technical definition for computer science is the study of the theoretical foundations of information and computation and of practical techniques for their implementation and application in computer systems. How this relates to aviation maintenance is a lot simpler. As mentioned earlier, AMTs spend as much time documenting repairs as they do performing them. It is important that they have computer workstations that are comfortable and reliable. Software programs and computer-based test equipment should be easy to learn and use, and not intended only for those with a vast level of computer literacy. Cognitive Science Cognitive science is the interdisciplinary scientific study of minds as information processors. It includes research on how information is processed (in faculties such as perception, language, reasoning, and emotion), represented, and transformed in a nervous system or machine (e.g., computer). It spans many levels of analysis from low-level learning and decision mechanisms to high-level logic and planning. AMTs must possess a great ability to problem solve quickly and efficiently. They constantly have to troubleshoot a situation and quickly react to it. This can be a vicious cycle creating an enormous amount of stress. The discipline of cognitive science helps us understand how to better assist AMTs during situations that create high levels of stress so that their mental process does not get interrupted and affect their ability to work.

#### Safety Engineering.

Safety engineering assures that a life-critical system behaves as needed even when the component fails. Ideally, safety engineers take an early design of a system, analyze it to find what faults can occur, and then propose safety requirements in design specifications up front and changes to existing systems to make the system safer. Safety cannot be stressed enough when it comes to aviation maintenance, and everyone deserves to work in a safe environment. Safety engineering plays a big role in the design of aviation maintenance facilities, storage containers for toxic materials, equipment used for heavy lifting, and floor designs to ensure no one slips, trips, or falls. In industrial work environments, the guidelines of the Occupational Safety and Health Administration (OSHA) are important.

#### Medical Science.

Medicine is the science and art of healing. It encompasses a variety of health care practices evolved to maintain and restore health by the prevention and treatment of illness. Disposition

and physical well-being are very important and directly correlated to human factors. Just like people come in many shapes and sizes, they also have very different reactions to situations due to body physiology, physical structures, and biomechanics.

#### 2.5. The role of the crew in solving problems related to avionics failures.

Avionics failures are significant challenges in aviation that require the flight crew to respond quickly, accurately, and in a coordinated manner. The crew's role in addressing these issues involves recognizing failures, making informed decisions under pressure, effectively using crew resource management (CRM) principles, and ensuring flight safety. This paper explores these critical aspects, illustrating the crew's pivotal role in solving avionics-related problems.

The first step in addressing avionics failures is promptly recognizing abnormal instrument readings or system behavior. Crews must identify discrepancies that may indicate a failure. For instance, in the Air France Flight 447 incident, the crew detected anomalies when the autopilot disengaged and speed indications were lost due to iced pitot tubes. However, their failure to correctly diagnose the cause highlights the importance of thorough training and situational awareness.

Once an avionics failure is recognized, the crew must make swift and informed decisions. This process is often complicated by conflicting data displays, time constraints, and high stress levels. Effective decision-making requires a clear understanding of the situation, quick evaluation of available options, and the ability to remain calm under pressure. The successful emergency landing of US Airways Flight 1549 on the Hudson River exemplifies exceptional decision-making under extreme conditions, where the crew effectively managed a complete engine failure.

Effective Use of Crew Resource Management (CRM) CRM is crucial in managing avionics failures. It involves clear communication, proper task allocation, and leveraging the strengths of each crew member. Effective CRM ensures that all available resources, including human, technical, and informational, are used optimally. In the case of Air France Flight 447, poor communication and lack of coordinated response were significant factors in the tragic outcome. Conversely, the successful handling of US Airways Flight 1549 showcased how effective CRM practices can lead to a positive resolution even in dire circumstances.

Clear Communication: Effective communication is essential for managing any in-flight emergency. The crew must articulate their actions and intentions clearly to avoid misunderstandings. The Air France 447 incident revealed that the first officer did not communicate his actions effectively, leading to confusion and incorrect responses.

Task Allocation: Proper task allocation ensures that each crew member knows their responsibilities and can act swiftly without duplication of effort or oversight. In high-pressure situations, clear division of tasks helps in managing the workload and maintaining situational awareness.

Utilization of Resources: CRM also involves the optimal use of all available resources. This includes not only the technical resources but also the knowledge and expertise of all crew members. The captain's experience and the first officer's situational inputs should complement each other to form a cohesive response to avionics failures.

#### Impact of Human Factors

Human factors play a crucial role in managing avionics failures. Stress, fatigue, and workload can significantly impact the crew's performance. Training programs that simulate high-pressure scenarios help crews develop the resilience needed to handle real-life emergencies. For instance, in the Air France 447 case, the crew's stress and confusion led to critical errors. Effective training and regular drills can mitigate such human factors by preparing the crew for various failure scenarios.

The role of the crew in solving problems related to avionics failures is multifaceted and critical to flight safety. It involves prompt recognition of failures, informed decision-making, effective CRM, and the ability to manage human factors. Continuous learning from past incidents and regular training are essential in equipping the crew to handle avionics failures effectively. By integrating these elements, the aviation industry can enhance its safety standards and ensure better preparedness for in-flight emergencies.

## 2.6. Psychological and physiological aspects of the impact of avionics failures on the crew.

Psychological and Physiological Aspects of the Impact of Avionics Failures on the Crew Avionics failures pose significant challenges to flight crews, affecting them both psychologically and physiologically. The ability to manage these impacts is crucial for maintaining flight safety. This topic delves into how avionics failures influence the crew's mental and physical states, emphasizing the importance of Crew Resource Management (CRM) and effective training programs.

#### **Psychological Impact**

#### Stress and Anxiety:

Avionics failures can induce high levels of stress and anxiety in crew members. The sudden loss of critical flight information and the need for rapid decision-making under pressure can lead to significant mental strain. This stress can impair cognitive functions, including problem-solving abilities and decision-making skills, crucial for handling emergencies effectively. The Air France Flight 447 incident is a prime example, where the crew's stress and confusion contributed to their inability to manage the situation effectively.

#### Situational Awareness:

The psychological impact of avionics failures also affects situational awareness. Stress and cognitive overload can lead to tunnel vision, where the crew focuses narrowly on certain aspects while neglecting others. This compromised situational awareness can result in misinterpretation of the situation and improper handling of the aircraft. In Air France Flight 447, the crew's loss of situational awareness was a critical factor in the tragedy.

#### Communication and Coordination:

Psychological stress can negatively impact communication and coordination among crew members. Effective CRM relies on clear and concise communication, which can be hampered under stress. Miscommunication or lack of communication can lead to disjointed efforts in managing the failure. The breakdown in communication during the Air France Flight 447 incident highlights the detrimental effects of stress on team dynamics.

#### **Physiological Impact**

#### Physical Stress Response:

The body's physiological response to stress includes the release of adrenaline and cortisol, which prepare the body for a fight-or-flight response. While this response can enhance alertness and reaction time, prolonged stress can lead to fatigue, reduced concentration, and impaired decision-making. The crew's ability to manage these physiological responses is critical during avionics failures.

#### Fatigue and Performance:

Prolonged exposure to high-stress situations can lead to significant fatigue, further impairing cognitive and physical performance. Fatigue can reduce a pilot's ability to process information, respond to changes, and execute precise control inputs. Effective rest and fatigue management are essential components of crew readiness. In Air France Flight 447, fatigue and stress compounded the crew's inability to recover from the avionics failure.

#### Physical Health Concerns:

Stress-related health issues, such as hypertension and cardiovascular problems, can be exacerbated by the high-pressure environment of managing an avionics failure. Ensuring the physical well-being of the crew through regular health check-ups and stress management programs is vital for maintaining overall performance and safety.

#### The Role of Training and CRM

#### **CRM** Training:

Comprehensive CRM training can mitigate the psychological and physiological impacts of avionics failures. Training programs that simulate high-stress scenarios help crews develop resilience, improve communication, and enhance decision-making skills under pressure. By preparing for worst-case scenarios, crews can manage real-life avionics failures more effectively.

#### Continuous Learning:

Learning from past incidents, such as Air France Flight 447, provides valuable insights into improving training programs and CRM practices. Incorporating lessons learned into regular training helps crews better understand the psychological and physiological challenges they may face and develop strategies to cope with them.

#### Support Systems:

Implementing support systems, such as peer support programs and mental health resources, can help crews manage stress and maintain their well-being. Encouraging open communication about stress and mental health can foster a supportive environment that enhances overall crew performance.

The psychological and physiological impacts of avionics failures on the crew are significant and multifaceted. Stress, anxiety, reduced situational awareness, and physical fatigue can impair the crew's ability to manage emergencies effectively. Comprehensive CRM training and continuous learning from past incidents are essential in preparing crews to handle these

challenges. By addressing both the mental and physical aspects of crew performance, the aviation industry can enhance safety and ensure better preparedness for managing avionics failures.

#### **CHAPTER 3**

### WARNING AND RECOMMENDATION SYSTEM IN CASE OF AVIONICS FAILURE FOR AIRCREW DURING FLIGHT

#### 3.1 Stresss pilots training

During a flight, pilots are influenced by numerous factors. As previously mentioned, pilots handle large volumes of information, which can sometimes hinder the data processing speed. Additionally, excessive information can induce stress and negatively impact mental processes. However, the sheer volume of information is not the only source of stress and psychophysiological pressure. The human body is complex, and its psyche and reactions can be unpredictable, particularly under stress. Thus, it is essential to prepare for and understand how emotional overload affects pilots to help them manage such situations effectively.

The importance of stress training is well-documented in numerous studies. Familiarity with stressful situations makes it easier to manage stress and resolve issues when things go wrong. While it is challenging to replicate all possible scenarios in a simulator, experiencing and correcting imperfect circumstances beforehand helps individuals master their emotional state. The primary goal of antistress training is to prepare individuals for stress. They must recognize stress in their bodies, understand its manifestations, consequences, and how to mitigate it.

Consider the effectiveness of stress training through a study conducted in California in 2011 by researchers McClernon, McCauley, O'Connor, and Warm. This study aimed to determine whether stress training in a simulator enhances productivity when a stressor occurs during an actual flight.

The study involved 30 participants, all US servicemen with no prior flying experience. They were randomly divided into two groups of 15. One group underwent pilot training with added stress training, while the control group received regular flight training without stress components.

During the simulator training, a cold pressor device was attached to the left leg of the stress training group to serve as a stressor. The subsequent flight task involved flying in simulated instrument meteorological conditions. The stress training followed Friedland and Keinan's (1992) three-phase method. The first phase introduced participants to verbal descriptions and videos about the primary flight display and

included a 10-minute exercise session. The second phase required participants to immerse their left foot in a cold pressor and read stress relief instructions. The third phase combined the previous two stages, with a simulator flight incorporating the described stress factor. Afterwards, participants transitioned to a real plane, where control and tool inspections were restricted to instrument piloting techniques. During the flight, participants were given 10 tasks.

The experiment's results were presented as variance estimates for each participant, based on telemetry measurements from the aircraft.

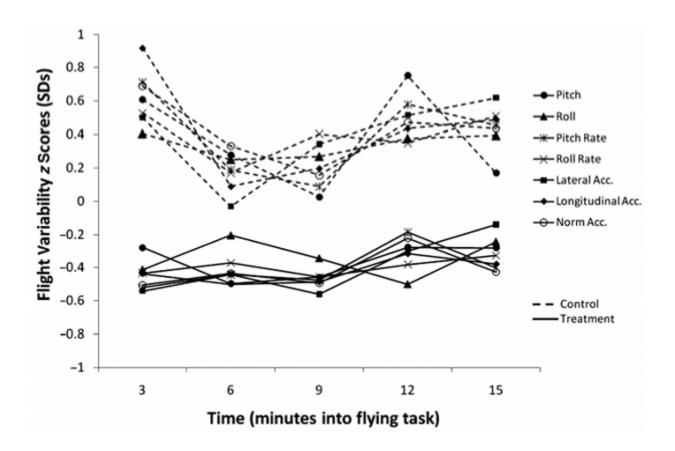


Fig. Mean flight variability scores as a function of time. Flight dimensions and experimental groups are the parameters.

The variance is one of the indicators that describes the effectiveness of flight control and shows the smoothness of the aircraft in the air.

The figure shows the average variability of the seven flight parameters for the two groups as a function of 3-minute intervals. The higher the variance, the lower the flight performance. Therefore, given the graph of the function obtained as a result of the experiment. It can be concluded that the group in the preparation of which was used stress training coped with the task better

# 3.3 Determination of the psychophysiological pressure of the pilot using autocorrelation analysis of pitch angle parameters

During a flight, to determine whether the pilot is under stress, we analyze flight parameters, specifically the amplitude of changes in the pitch angle. By utilizing the autocorrelation function, we can ascertain the pilot's stress levels. If the avionics system encounters a failure, our alert system displays messages indicating the most critical areas for the pilot to address to correct the situation. This system provides the pilot with precise information needed to resolve the issue.

Flight analysis using the autocorrelation function significantly enhances the ability to gather comprehensive flight statistics. Calculations of autocorrelation functions were performed in the Mathcad environment. Using the data on the amplitude of pitch angle changes and the formulas for determining both normalized and unnormalized functions, I plotted graphs of these functions before each flight. The autocorrelation functions allow us to assess the pilot's psychophysiological state and determine if they experienced stress during the flight.

These calculations were based on data from actual Boeing 737 NG flights. To calculate the autocorrelation function, we first measured the amplitude of pitch angle changes during four flights. Then, using specific formulas, we calculated the normalized autocorrelation function.

де N – the number of observations in the time series t,  $\theta i$  – pitch amplitude , i = 1, 2, 3; m – mathematical expectation,  $\sigma$  – standard deviation.

The unnormalized autocorrelation function was calculated:

  $\theta_i :=$ 1.8

1.7

1.9

2.6

3

1.5

4

5.1

3.9

3.6

2.2

0.2

-1

-2

1.9

1

0.2

2.4

0

2.6

0.2

2.7

0.5

2.3

1

0.2

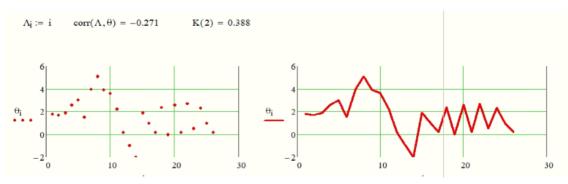
2.7

mean( $\theta$ ) = 1.611 t := 0..66 var( $\theta$ ) = 2.548  $\Delta t$  := 66 ÷ 27 = 2.444

$$\frac{\sum_{i=0}^{26} \theta_i}{\frac{27}{27}} = 1.611$$

$$\underbrace{K}_{var}(t) := \frac{1}{var(\theta) \cdot (27)} \cdot \sum_{i = 0}^{27 - t - 1} \left\lceil \left(\theta_i - \operatorname{mean}(\theta)\right) \left(\theta_{t + i} - \operatorname{mean}(\theta)\right) \right\rceil$$

нормована автокореляційна функція



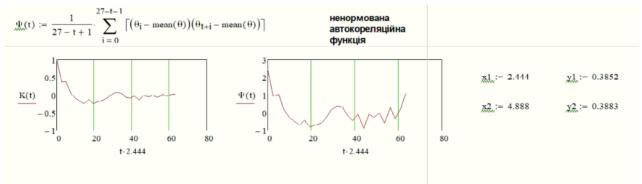


Fig. Listing of pitch angle autocorrelation function calculations

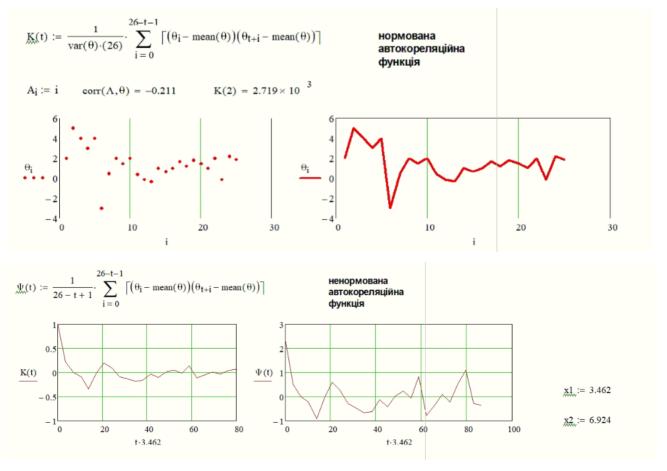


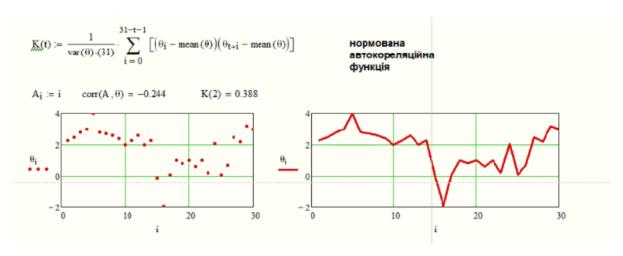
Fig. Listing of pitch angle autocorrelation function calculations

<u>n</u> ∴= 31	$\theta_i$ :=
i := 130	2.3
	2.5
j := 129	2.8
,	3
	4
	2.8
	2.7
	2.6
	2.4
	2
	2.3
	2.6
	2
	2.3
	-0.1
	-1.9
	0.1
	1
	0.8
	1
	0.6
	1
	0.2
	2.1
	0.1
	0.7
	2.5
	2.2
	3.2
	3
	2.8

mean (
$$\theta$$
) = 1.703  
t := 0..74  
var ( $\theta$ ) = 1.624  
 $\Delta$ t := 74 ÷ 23 = 3.217

$$\sum_{i=0}^{30} \theta_i = 0$$

$$\frac{1}{31} = 1.703$$



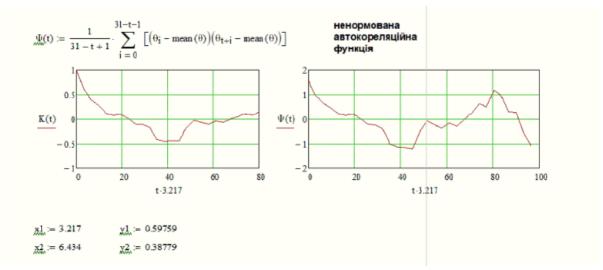
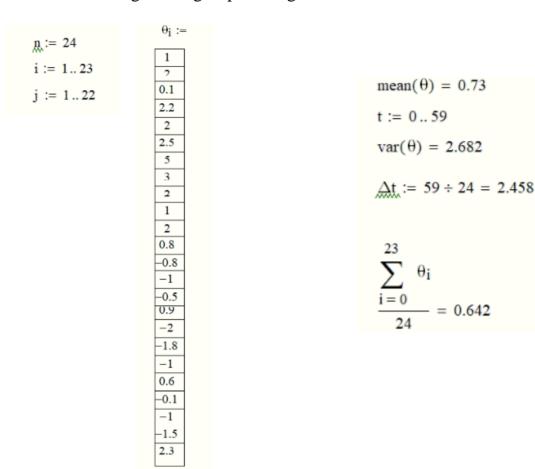


Fig. Listing of pitch angle autocorrelation function calculations



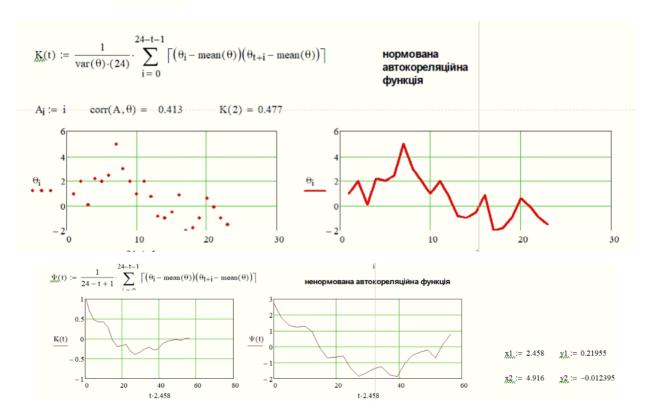


Fig. Listing of pitch angle autocorrelation function calculations

During the calculations, we generated the following graphs. These figures illustrate the changes

in the amplitude of the pitch angle and the results of both the normalized and unnormalized autocorrelation functions. The graphs depict the first negative values of the amplitudes of the autocorrelation functions as y1 and y2, indicating that the pilot experienced a certain level of stress during the flight.

#### **CONCLUSION**

In the realm of modern aviation, the reliability and functionality of avionics systems are paramount to ensuring flight safety and operational efficiency. This research delved into various facets of avionics failures, encompassing the technical, psychological, and human factors that interplay to affect overall flight quality.

Firstly, the study underlined the criticality of avionics systems as the backbone of modern aircraft operations. Failures in these systems can have profound implications, ranging from spatial disorientation due to navigation system failures to communication breakdowns that hinder coordination with air traffic control. The potential for increased workload on flight crews due to autopilot and flight director system malfunctions further accentuates the need for robust contingency measures and redundancy mechanisms.

Secondly, the research highlighted the multifaceted impact of avionics failures on flight safety, operational efficiency, and technological advancement. The analysis of real-world incidents, such as Air France Flight 447 and US Airways Flight 1549, provided invaluable insights into the various ways avionics failures can manifest and the varying outcomes based on crew response and training. These case studies emphasized the importance of effective Crew Resource Management (CRM), situational awareness, and decision-making under pressure.

The incorporation of human factors into the study revealed the significant psychological and physiological impacts of avionics failures on flight crews. Stress, anxiety, and cognitive overload can impair the crew's ability to manage emergencies effectively. Comprehensive CRM training and continuous learning from past incidents emerged as crucial strategies for preparing crews to handle these challenges. Furthermore, the study demonstrated that proper training in recognizing and mitigating stress can enhance pilot performance and decision-making during avionics failures.

In addition, the research stressed the importance of integrating advanced simulation techniques and real-time monitoring systems to develop more effective failure assessment methodologies. These tools enable the identification of potential vulnerabilities and the formulation of innovative mitigation strategies to enhance system robustness. The analysis of failure modes and their impact on flight performance contributes to the iterative process of technological improvement and the certification process for new avionics systems.

From an operational standpoint, the reliability of avionics systems directly influences the efficiency and smoothness of flight operations. Avionics failures can lead to delays, diversions, and cancellations, incurring substantial financial implications for airlines. Understanding and assessing the impact of these failures helps in developing predictive maintenance strategies and optimizing maintenance schedules, thereby reducing operational costs and enhancing overall efficiency.

The study concluded that addressing the complex interplay of technical, human, and environmental factors is essential for maintaining and improving flight safety. The comprehensive assessment of avionics failures provides a foundation for enhancing training programs, improving system designs, and implementing effective risk mitigation strategies. By fostering a proactive safety culture and promoting international collaboration, the aviation industry can continue to advance its safety standards, ensuring the well-being of passengers and crew.

In summary, this research has illuminated the critical importance of understanding and mitigating the impacts of avionics failures on flight quality. Through a combination of technological advancements, robust training programs, and a thorough understanding of human factors, the aviation industry can enhance its resilience against avionics failures, ultimately contributing to safer and more efficient flight operations.

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  D1%80%D1%87%D0%B5%D0%BD%D0%BA%D0%BE%20%D0%95%D0%BD%

  D1%87%D0%B5%D0%B2%20%D0%A2%D0%BE%D0%B2%D0%BA%D0%B0%

  D1%87\_%D0%BC%D0%BE%D0%BD%D0%BE%D0%B3%D1%80%D0%B0%D1

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